

**Mission Management
Review
1st Half FY98**

DCMDI

18 June, 1998

FY 98 Resource Management (Now Reported at FMR)

| Budget and FTE Execution | | DCMC | East | West | Int'l |
|---------------------------------|--|--------------|--------------|--------------|--------------|
| • Budget Execution | | | | | |
| • Total | | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • Direct | | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • Reimbursable | | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • FTE Execution | | | | | |
| • Total | | G/Y/R | G/Y/R | G/Y/R | G/Y/R |

DCMDI
Right Advice
Performance Goal 1.1

Right Advice

FY98 Performance Plan

| Performance Goal 1.1 - Right Advice | DCMC | East | West | Int'l |
|--|--------------|--------------|--------------|--------------|
| • (1.1.4) Increase contractor participation in SPI. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (1.1.5) Maintain Preaward Survey Timeliness at 85% on-time rate. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (1.1.7) Increase the amount of excess property disposed of by 20%. (Includes activities related to MRM #5.) | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (1.1.9) Improve the quality (concentration of potential savings) of processes submitted under SPI. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |

DCMDI

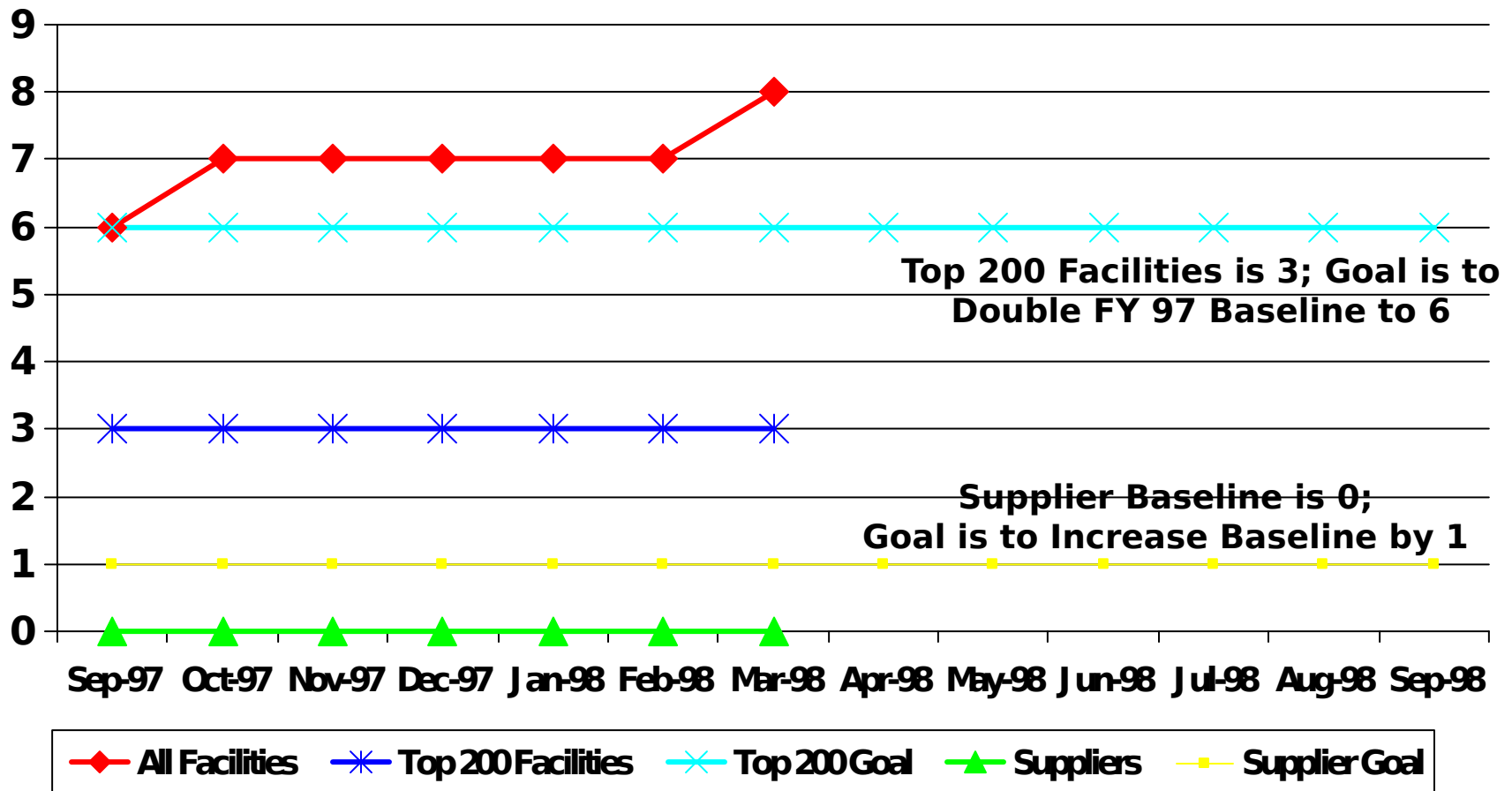
Right Advice

Single Process Initiative

Contractor Participation in SPI

STATUS: **Green**

FY 98 Goal: **Continuous Improvement**



Performance Plan Reference: 1.1.4

Champion: Scott
Clemons

Right Advice

Single Process Initiative

Contractor Participation in SPI

STATUS: **Green**

FY 98 Goal: **Continuous Improvement**

- Facilities Participation - Increased from 7 in Feb to 8 in March
 - Lackerbetrieb Frank, Schifferstadt, Germany submitted its first Concept Paper - they want to use NATO standard CARC paint rather than U.S. - supplied QPL paint.
 - This is also DCMC Southern Europe's first Concept Paper
 - Supplier Participation - No suppliers or subcontractors have submitted Concept Papers to any of the participating primes.

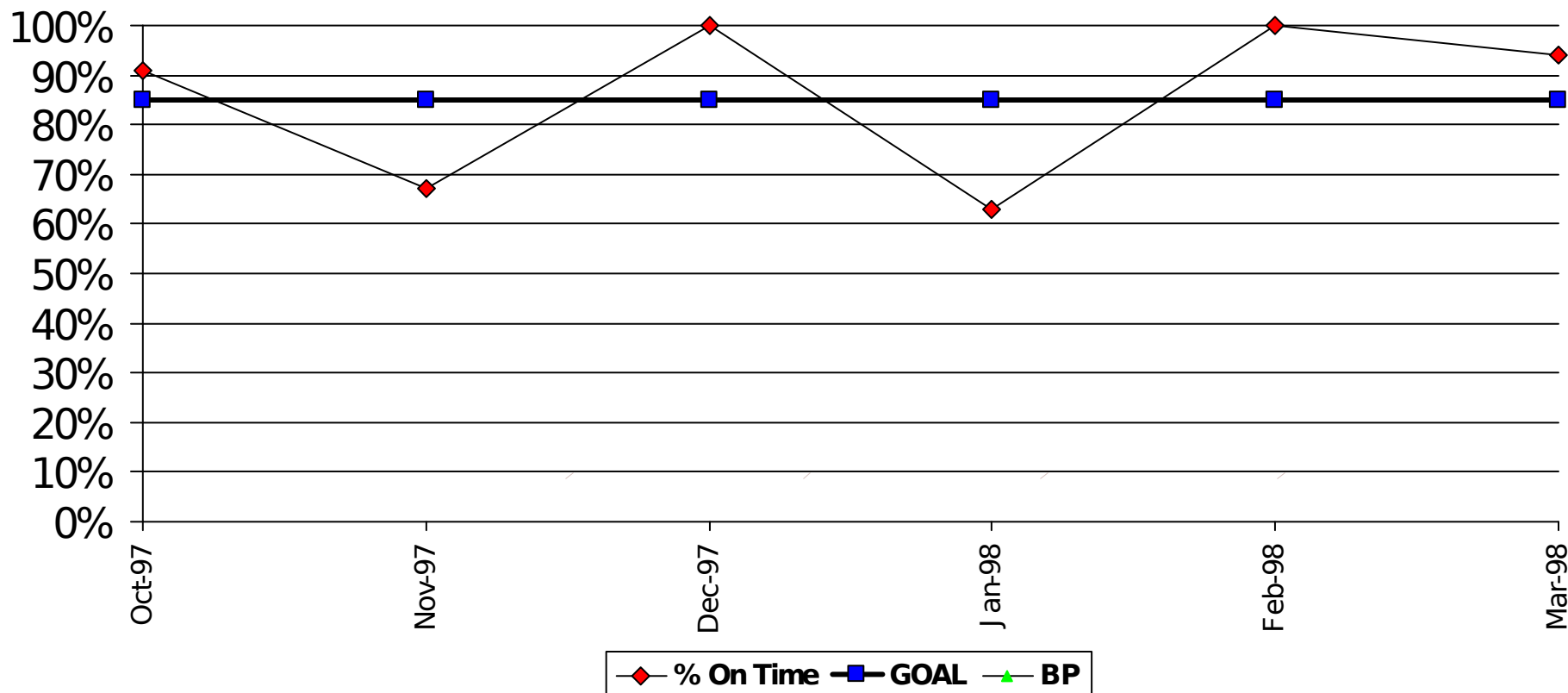
DCMDI

Right Advice Preaward Survey Timeliness

(# Preawards Completed On Time / # Preawards)

STATUS: **Green**

FY 98 Goal: **85% On-Time Rate**



Performance Plan Reference: 1.1.5

Champion: Larry Pigg

Right Advice

Preaward Survey Timeliness

(# Preawards Completed On Time/ #
Preawards)

- YTD Ave = 76% (Due to excessive high number fuels pre-awards during Nov 97/Jan 98)
- FY98 Goal = **85% On-Time Rate**
- Status **Green**

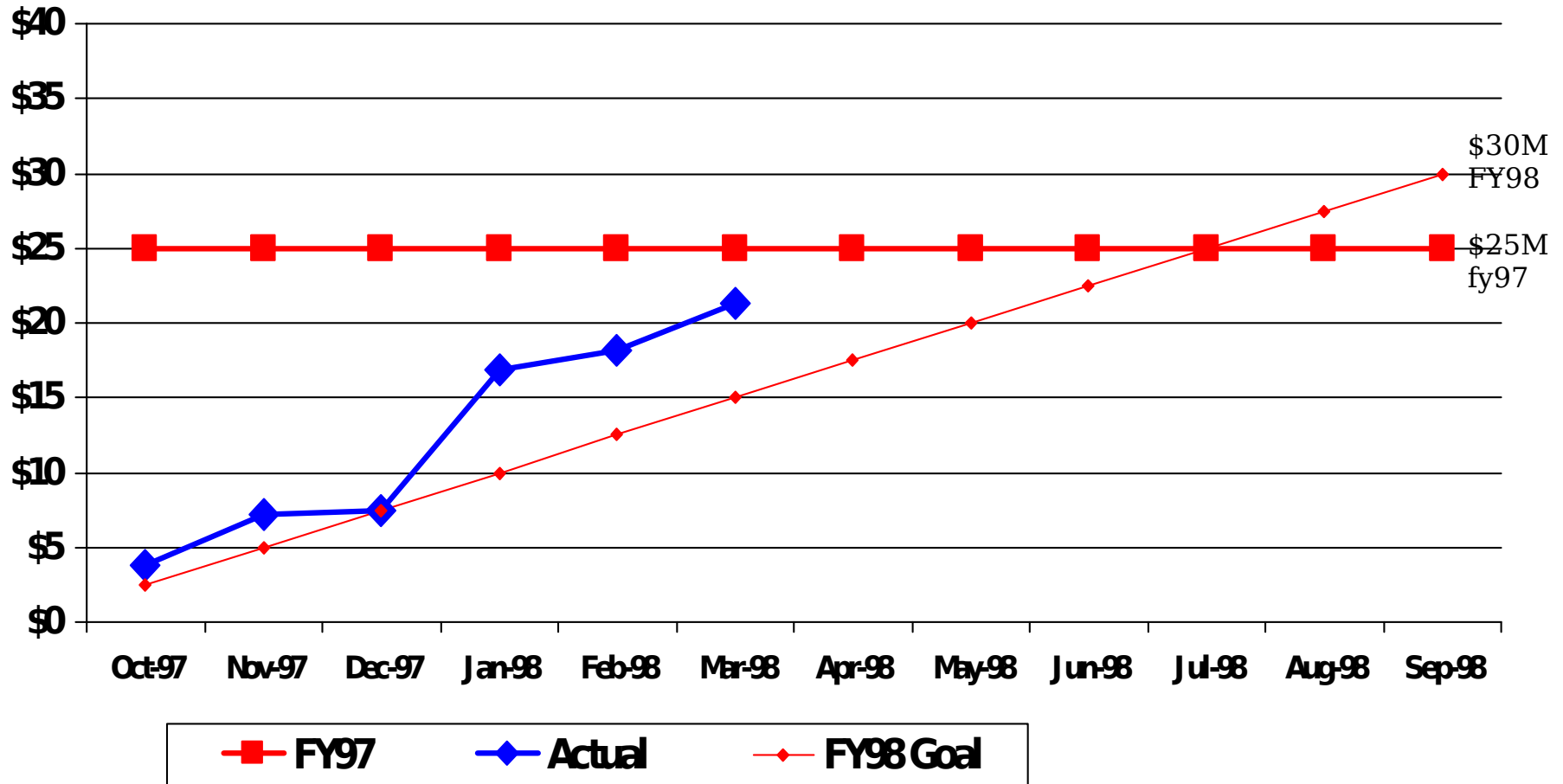
Right Advice

Task 1.1.7 - Excess Property

STATUS: Green

FY 98 Goal: Increase Excess Property disposed of by 20%

Millions



Performance Plan Reference: 1.1.7

(Cumulative)

Champion: John

Right Advice

Task 1.1.7 - Excess Property

- Mar Data = \$3,125,000 YTD Cumulative = \$21,250,000
- FY98 Goal = **Increase the amount of excess property disposed of by 20%** Green
- Current Status:
- Backup Info: Total property dispositioned is exceeding our FY98 goal.

DCMDI

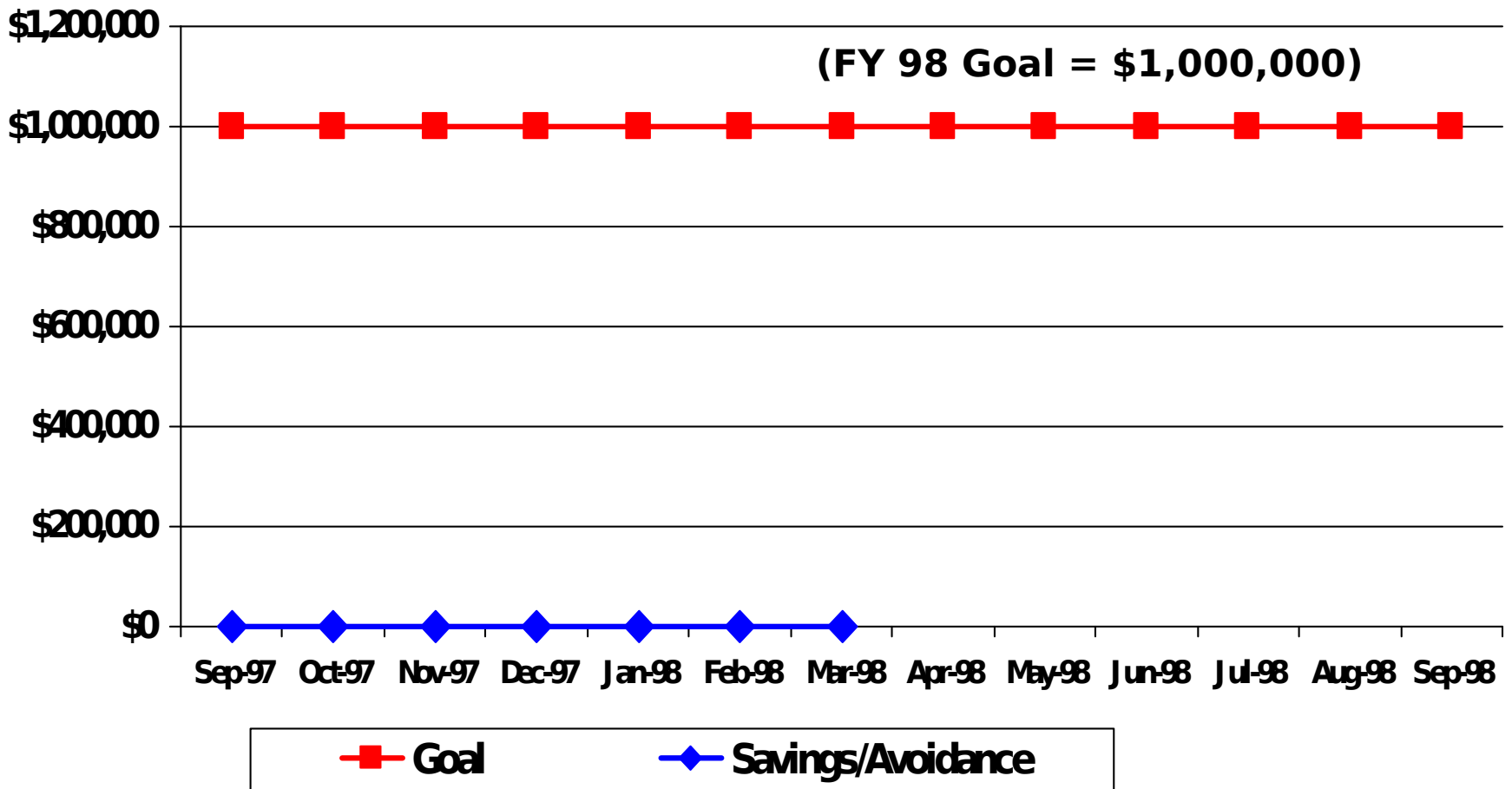
Right Advice

Single Process Initiative

Cost Savings / Avoidance

STATUS: **Red** 

FY 98 Goal: **Continuous Improvement**



Performance Plan Reference: 1.1.9

Champion: Scott
Clemons

Right Advice

Single Process Initiative

Cost Savings / Avoidance

STATUS: **Red** 

FY 98 Goal: **Continuous Improvement**

- Cost Savings (CS) / Cost Avoidances (CA) - No Estimates submitted by Contractors to Date.
 - As Contractor O/H and manufacturing costs are reduced, CS/CA will be realized in contract proposals.
 - CAOs urging Contractors to submit estimates for current contract CS.
 - Consideration - None received to Date
 - Consideration is being offset by SPI
- Performance Plan Reference: 1.1-9
Implementation costs: Tangible benefits should

DCMDI
Right Item
Performance Goal 1.2

Right Item

FY98 Performance Plan

| Performance Goal 1.2 - Right Item | DCMC | East | West | Int'l |
|---|-------------|-------------|-------------|--------------|
| • (1.2.1) Increase the percentage of source inspected conforming items. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (1.2.2) Ensure the effectiveness of contractor design/development processes by reducing total ECPs (minus improvement ECPs) and W/Ds by 5%. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (1.2.4) Improve the effectiveness of weapon system software developments by engaging in activities to ensure that at least 80% of DCMC major software findings/recommendations are adopted. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |

DCMDI

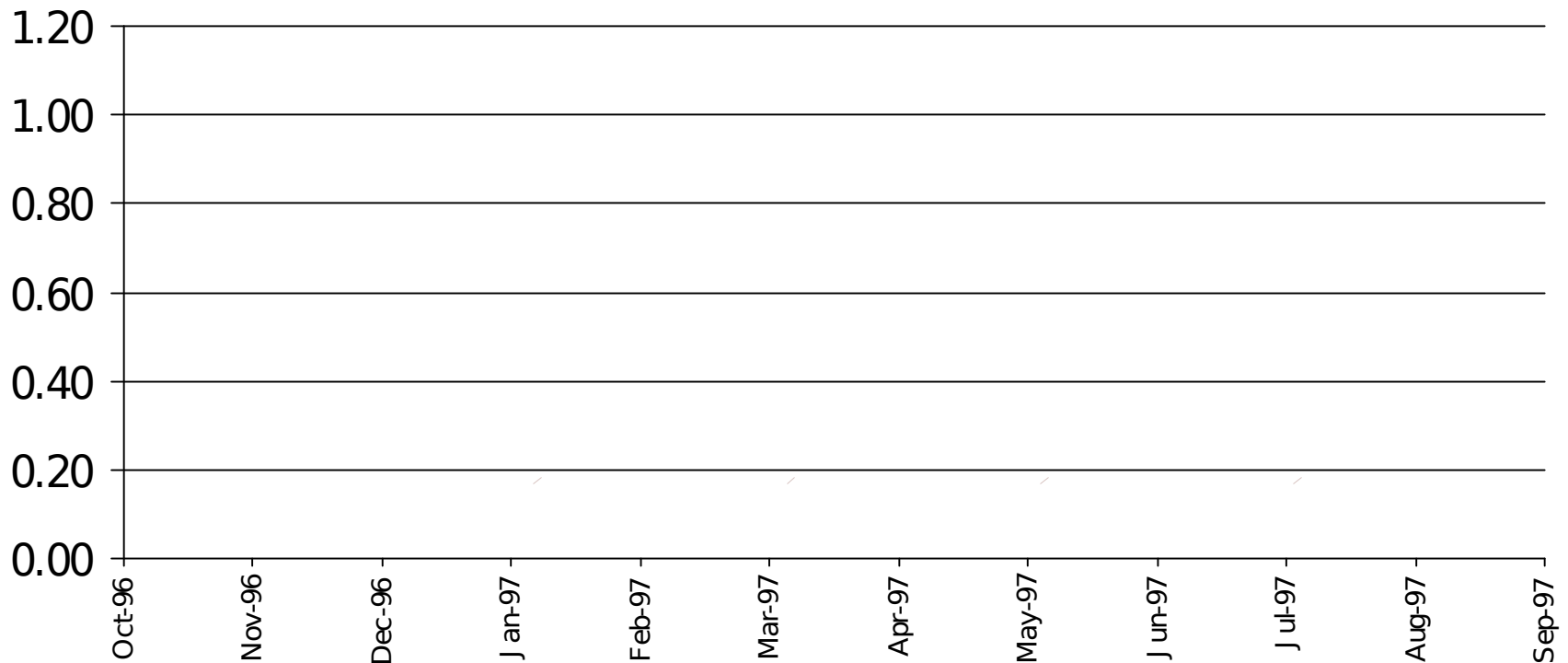
Right Item

Conforming Items

(#Usable Lab Tested Items / # Lab Tested X 100)

STATUS: **Green**

FY 98 Goal: **Increase Percentage of
prior year**



Right Item

Conforming Items

- Mar Data = 0, NO Int'l products or contractors indentified.

- FY98 Goal = **Increase percentage of source inspected co****GREEN****ing items**

- Current Status:

- Backup Info: No action for DCMDI or CAOs at this time due non involvement with Labs.

According to our investigation no OCONUS products or contractors have been identified thusfar as a result of the current Lab Testing program.

DCMDI POC will remain in contact with the DCMC POC to assure continued insight into this Metric to determine International product or contractor involvement.

DCMDI

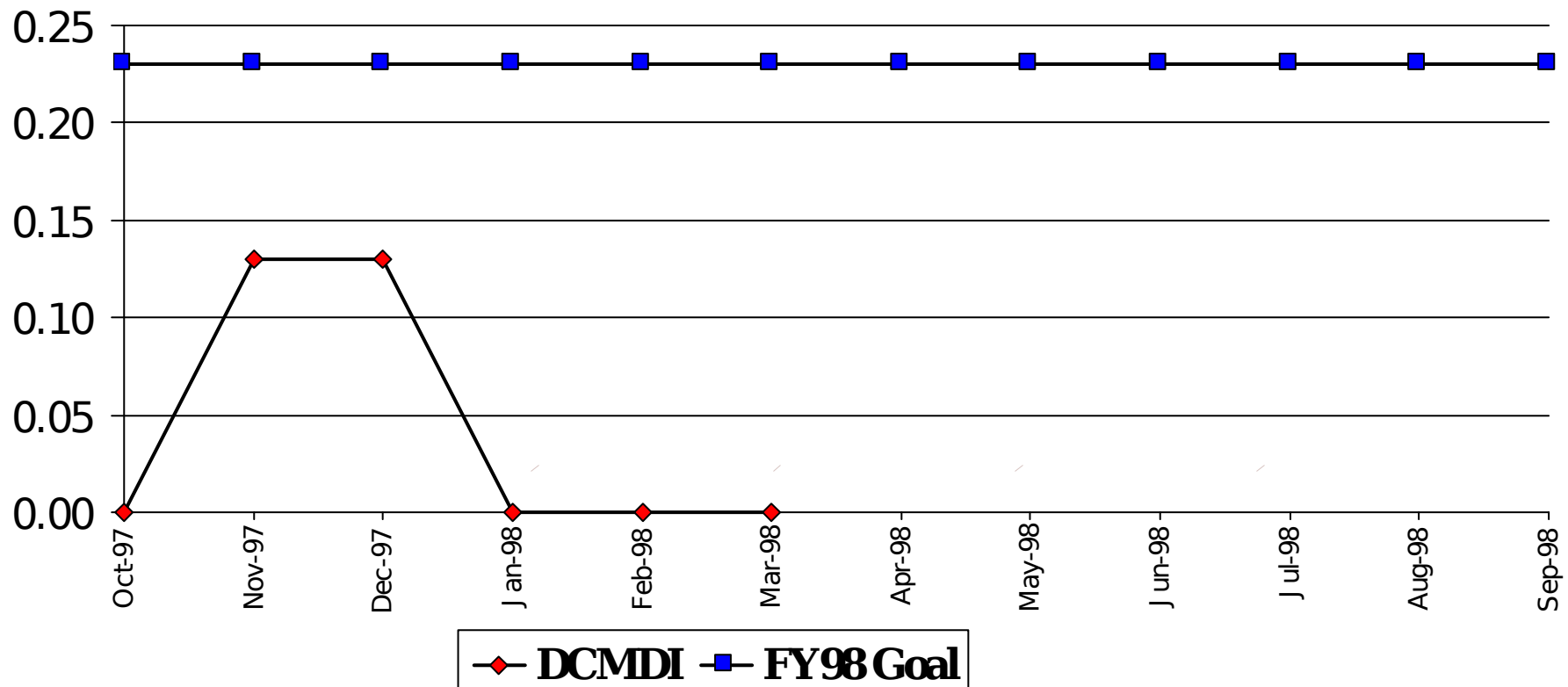
Right Item

Design Defects

(Number of design related
ECPs/1000 contracts)

STATUS: Green

FY 98 Goal: **0.23** #ECPs / 1K contr



Right Item

Design Defects

(Number of Design Related ECPs / 1000 Contracts)

- Mar Data = 0, No Design Related ECPs were reported for the current period.
- FY98 Goal = 0. **GREEN**
- Current Status:
- DCMC/DCMDI FY98 Performance Goal: Reduce by 5% the number of design related ECPs per 1000 contracts. This translates to a FY97 goal of 0.23.
- DCMC Southern Europe was unable to report due to problems with AMS and failures in their and the DASC network systems.

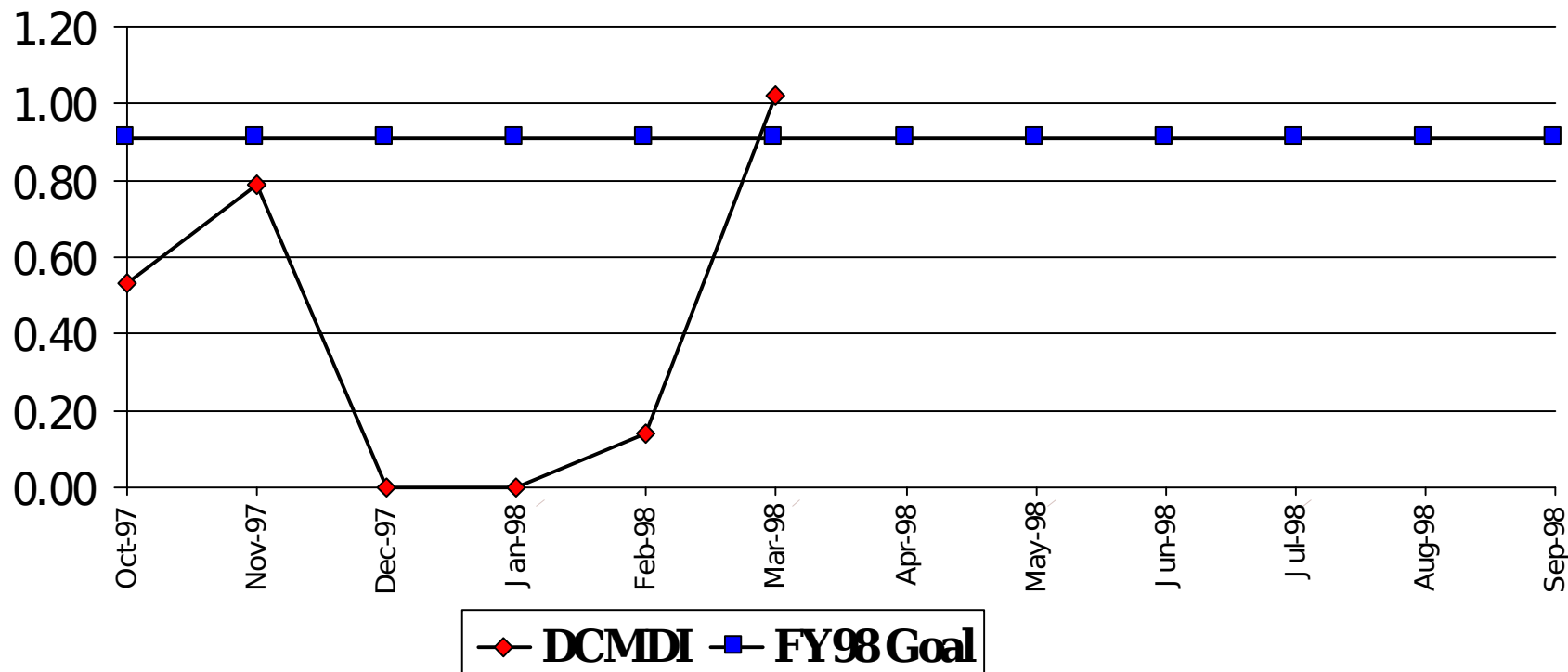
DCMDI

Right Item Design Defects

(Number M/C Waivers & Deviations/1K
Contracts)

STATUS: **Green**

FY 98 Goal: **0.91** #M/C W&Ds / 1K con



Right Item

Design Defects

(Number M/C Waivers & Deviations/1K
Contracts)

- Mar Data = 1.02
- FY98 Goal = **.91**
- Current Sta **Green**
- DCMC/DCMDI FY98 Performance Goal: Reduce by 5% the number of M/C Waivers & Deviations per 1000 contracts. This translates to a FY98 goal of 0.91.
- DCMC Americas accounted for 4 and DCMC Northern Europe had 3 for a grand total of 7 Waivers and Deviations for the month of March. AMS is still not available throughout DCMDI; therefore, we do not have access to transaction

DCMDI

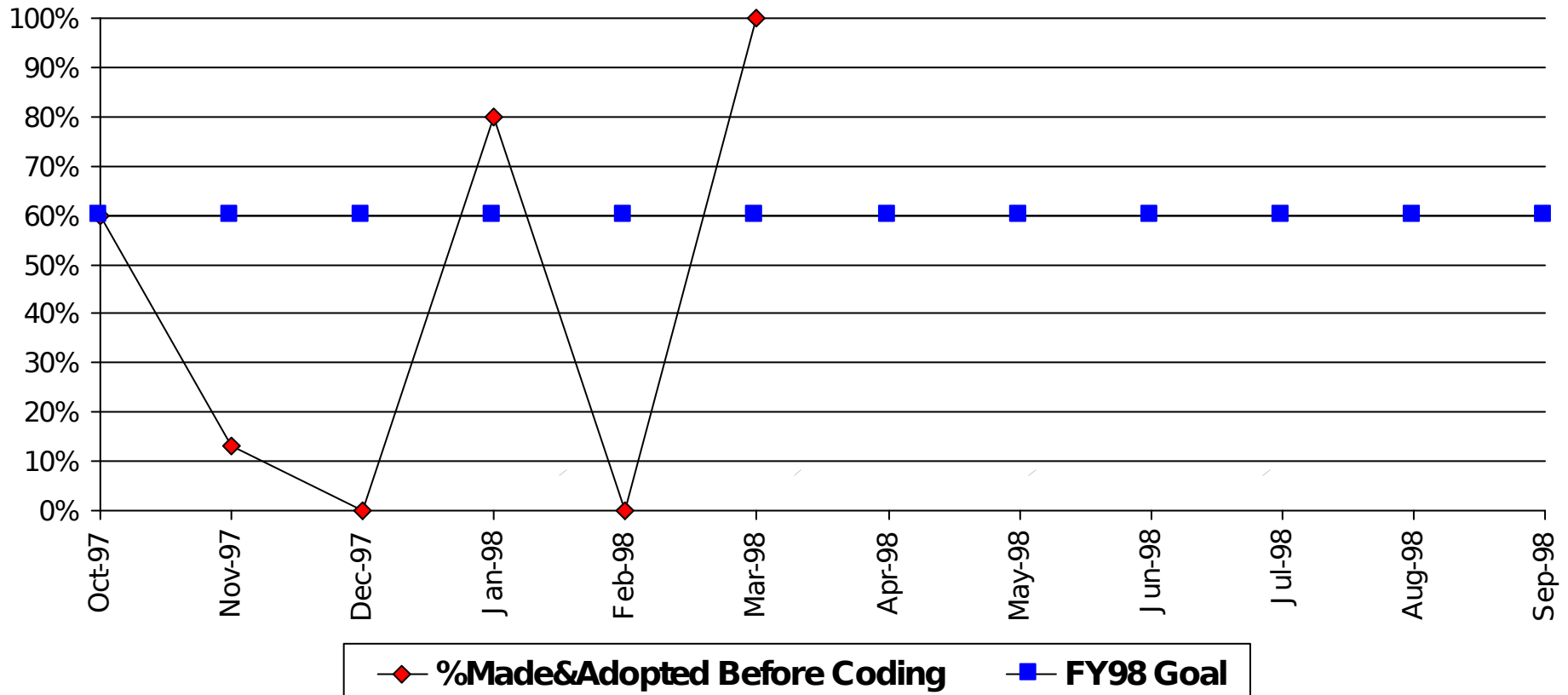
Right Item

Adopted Software Recommendations

(# Recommendations Made & Adopted Before Coding/Total Recommendations)

STATUS: **Green**

FY 98 Goal: **60% Adopted**



Right Item

Adopted Software Recommendations

(# Recommendations Made &

- Mar Data = 17 findings / recommendations adopted
- FY98 Goal = **Improve the effectiveness of weapon systems software developments by engaging in activities to ensure that at least 60% of DCM(GREEN) software software findings / recommendations are adopted.**
- Current Status:
- 17 recommendations were made and adopted in March.

DCMDI
Right Time
Performance Goal 1.3

Right Time

FY98 Performance Plan

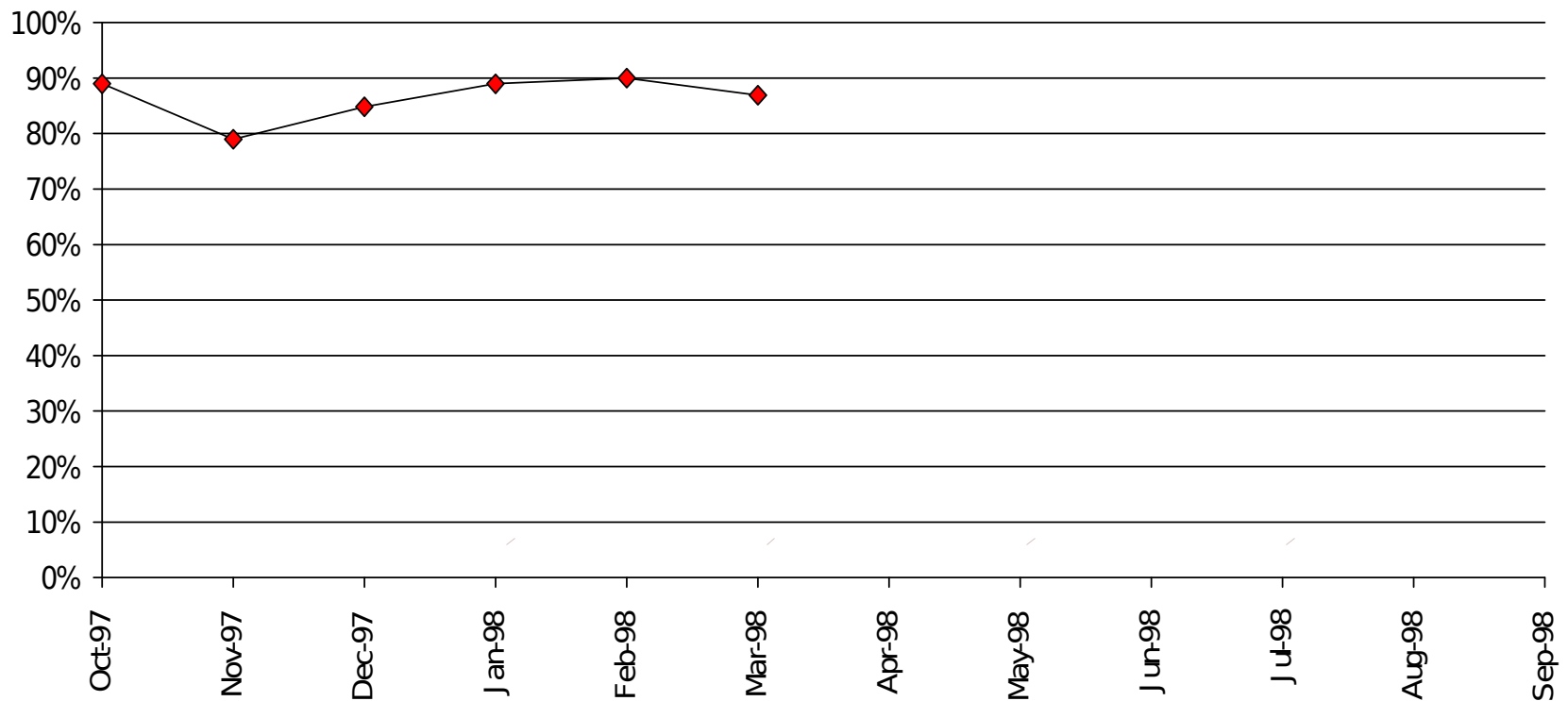
| Performance Goal 1.3 - Right Time | DCMC | East | West | Int'l |
|--|--------------|--------------|--------------|--------------|
| • (1.3.1) Improve the percentage of on-time deliveries by 5%. | N/R | Rpt | Rpt | **Rpt |
| • (1.3.2) Ensure the timeliness of Class I ECP implementation by reducing cycle time by 5%. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |

**** Special Directions-6/2/98**
Email L Daris via M Melnyk

Right Time On Time Contractor Delivery

STATUS: **Green**

FY 98 Goal: **Improve by 5%**



DCMDI

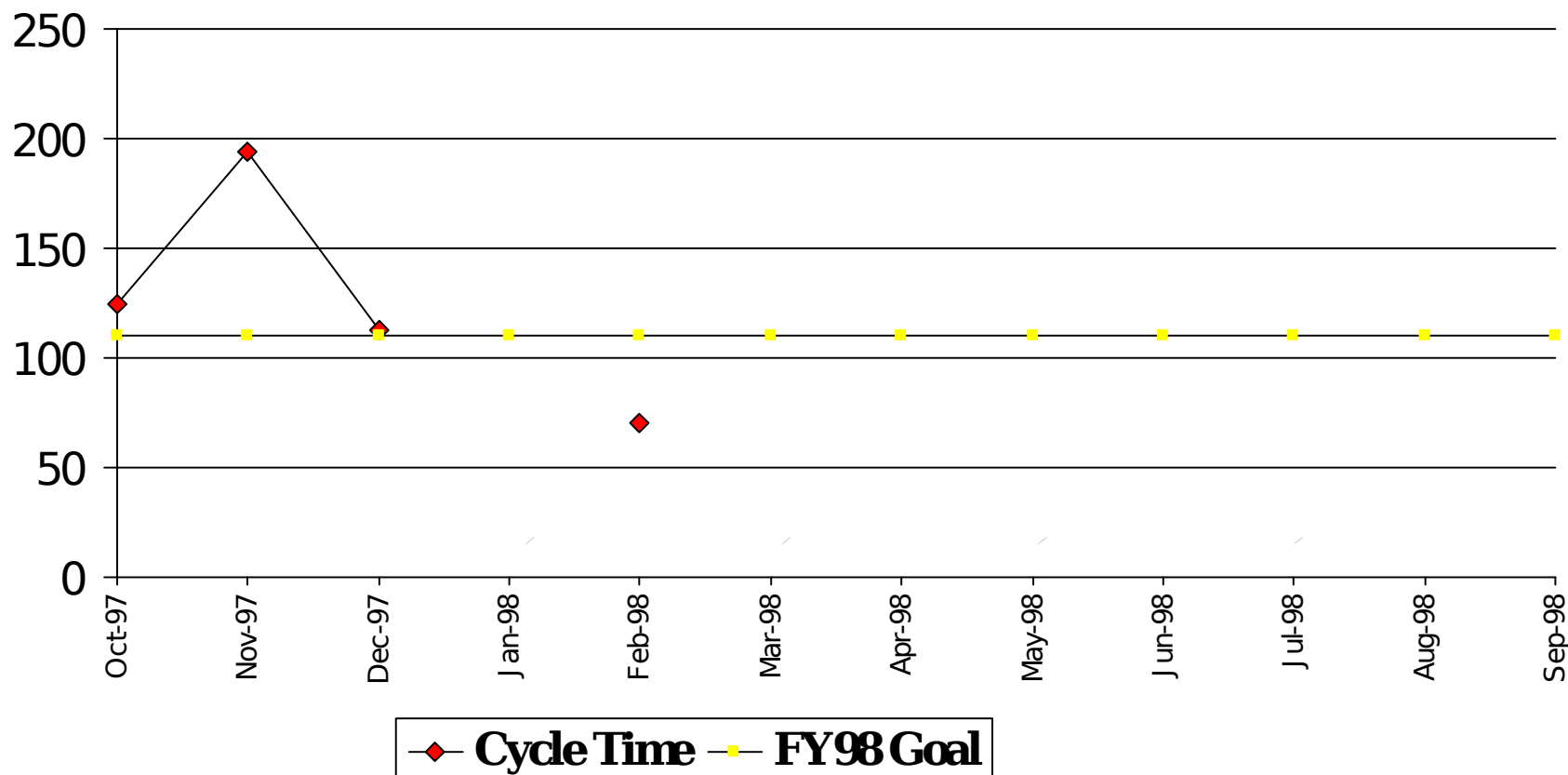
Right Time

Class I ECP Cycle Time

(Avg Class I ECP Cycle Time/Total Class I ECPs)

STATUS: **Green**

FY 98 Goal: **Reduce Cycle Time by 5**



Right Time

Class I ECP Cycle Time

(Avg Class I ECP Cycle Time/Total Class I ECPs)

- YTD Avg = 109 days (1 day below FY98 goal)
- FY98 Goal = **Improve Cycle Time by 5%**
- Current Status **GREEN**
- There have been 11 Class I ECPs to date

DCMI
Right Reception
Performance Goal 1.4

Right Reception

FY98 Performance Plan

| Performance Goal 1.4 - Right Reception | DCMC | East | West | Int'l |
|--|-------------|-------------|-------------|--------------|
| • (1.4.1) Measure customer satisfaction by each District surveying 40 customers each month divided equally by ACAT program managers and their PCOs, and logistics managers and their PCOs. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (1.4.2) Field activities continue to solicit customer satisfaction information via Trailer Cards. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (1.4.3) Continue periodic sampling of DCMC activities to determine compliance with established service standards. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (1.4.4) Engage in activities to improve and institutionalize DCMC support to the acquisition of both spare/repair parts and the contracting out of logistics services. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (1.4.5) All DCMC activities continue to populate the customer support-ACAT programs portion of AMS. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (1.4.6) Each CAO provide DCMC Industrial Analysis Support (IAS) assessments and other analytical products on time. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |

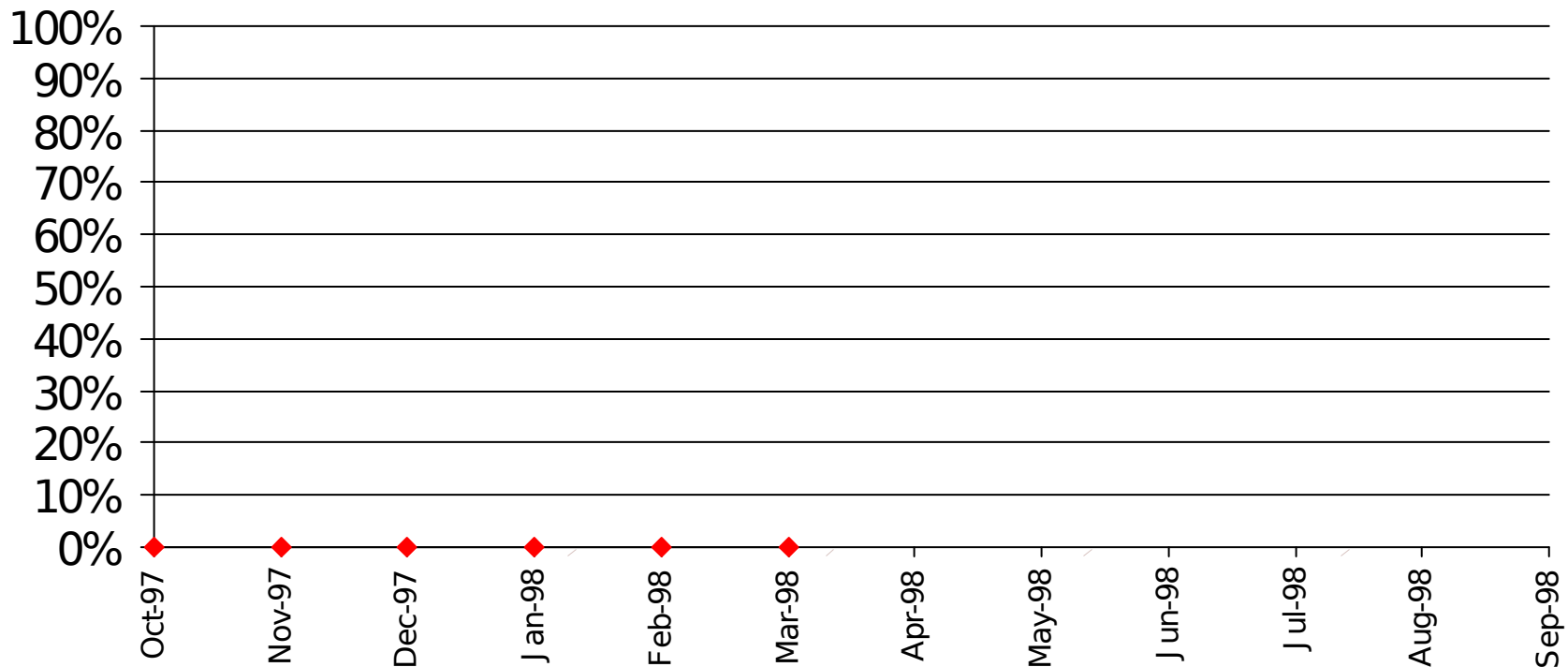
DCMDI

Right Reception

ACAT Customer Satisfaction Surveys

STATUS: NA

FY 98 Goal: **40 Customers Each Mo**



Performance Plan Reference:

1.4.1

Champion: Brad
Freeman

ACAT Customer Satisfaction

Surveys

- Mar Data = 0
- FY98 Goal = **NA**
- Current Status:
- Backup Info: DCMDI has only one official ACAT 1contract (MIDS); therefore, suffice it to say that it is impossible for DCMDI to play in this metric.

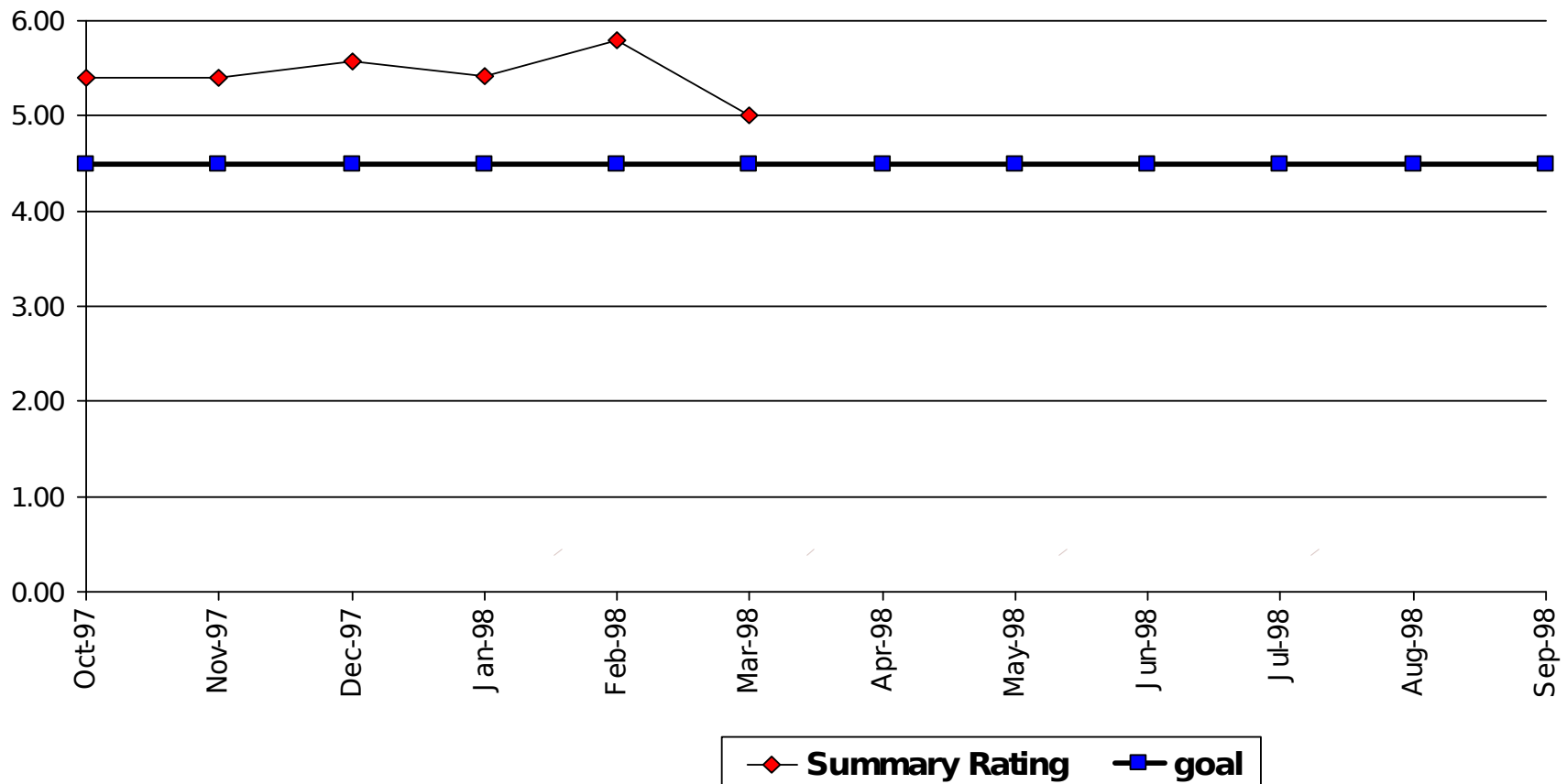
Right Reception

Customer Satisfaction - Trailer Cards

(Sum of Card Ratings / # Cards)

STATUS: **Green**

FY 98 Goal: **> 4.5**



Performance Plan Reference:

1.4.2

Champion: Bill Erdbrink

Right Reception

Trailer Cards

(Sum of Card Ratings/ #Cards)

- Mar Data = 5.0
- FY98 Goal = **DCMC goal is to stay above 4.5**
- Current Status **GREEN**
- DCMC / DCMDI FY97 Performance Goal:

Maintain overall customer satisfaction level greater than 4.5 on a 1.0 to 6.0 scale. DCMDI actual performance: 5.4 overall customer satisfaction. Field activities continue to solicit customer satisfaction information via the trailer cards.

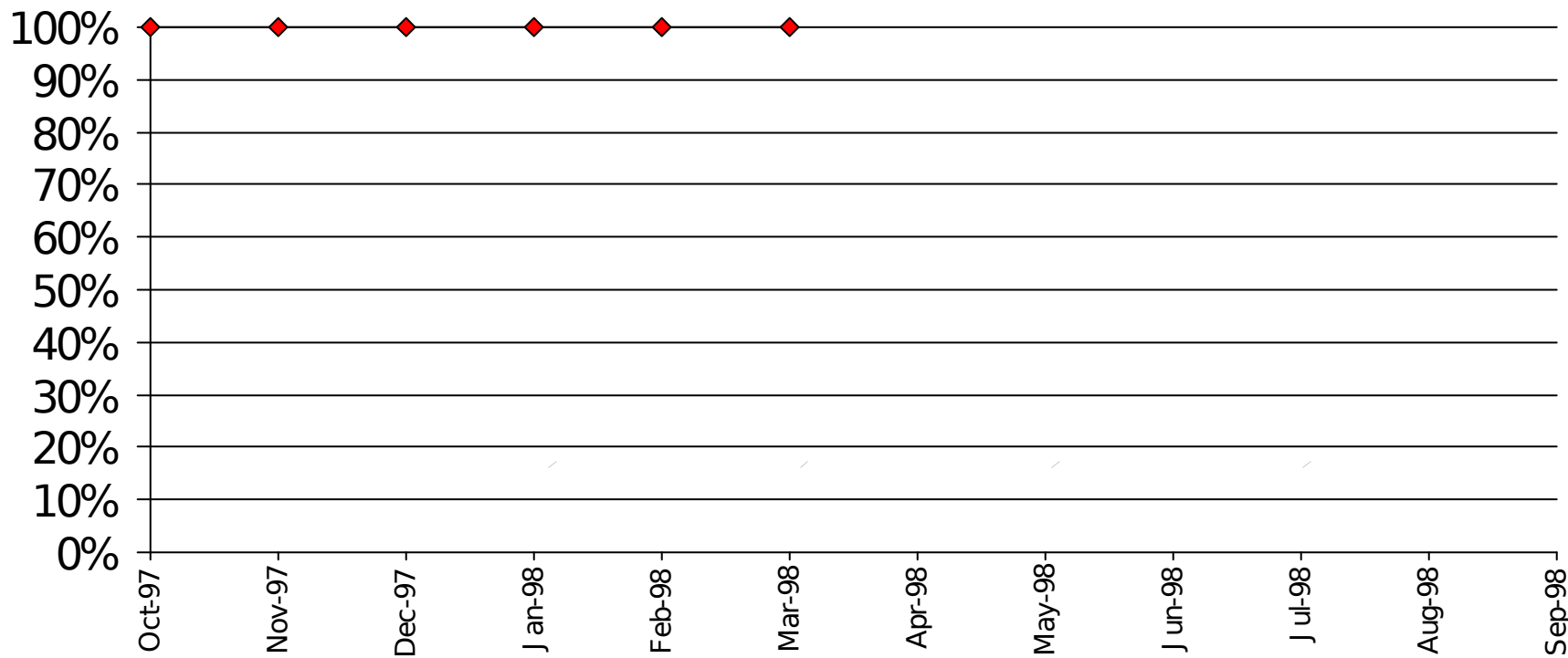
DCMDI

Right Reception Phone Service Standard

(# Met / Opportunities)

STATUS: **Green**

FY 98 Goal: **Continuous Improvement**



Performance Plan Reference:

1.4.3

Champion: Brad
Freeman

Right Reception

Phone Service Standard

- Mar Data = 100 %
- FY98 Goal = **Continuous Improvement**
- Current Status **GREEN**
- Backup Info: No deficiencies reported for the period.
- Currently the program is not rated. The Telephone Service Standards have been in place for approximately one year. This standard was developed to provide better response to our customers.

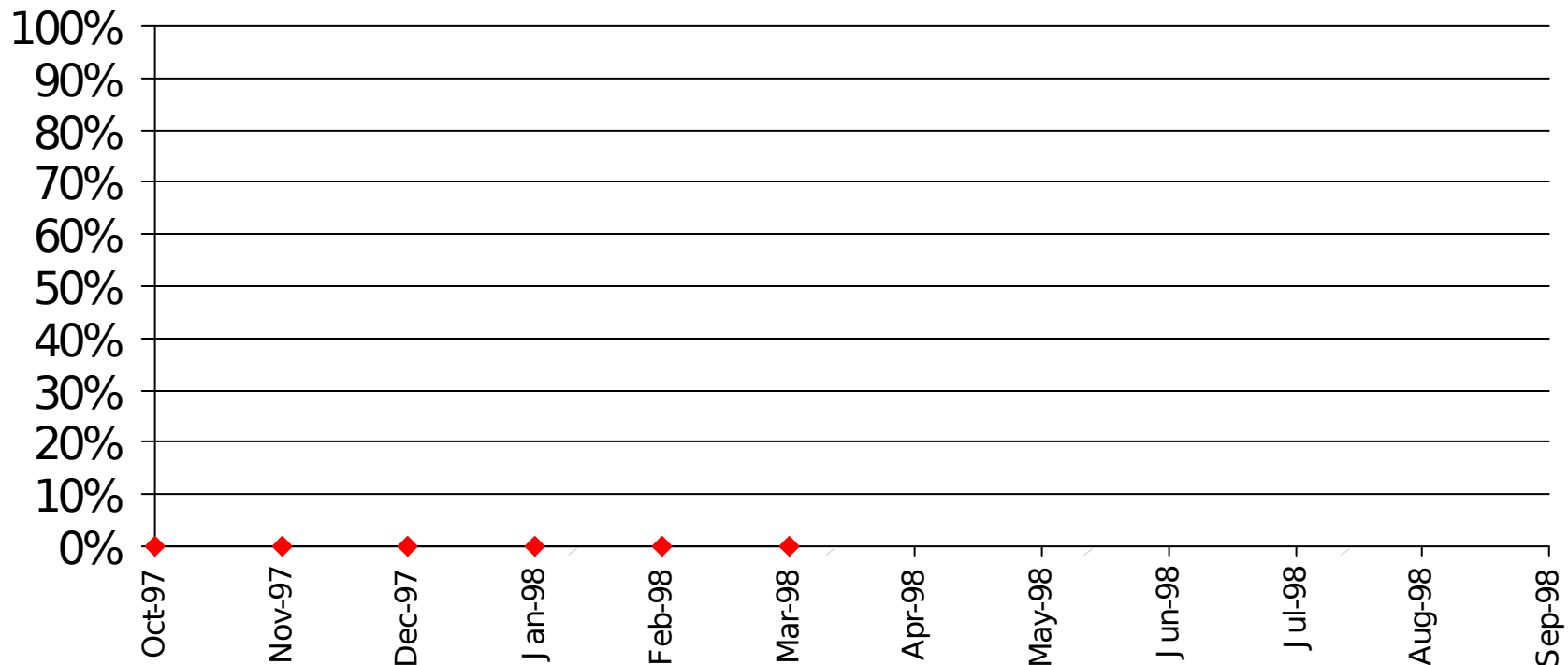
DCMDI

Right Reception

Contracting Out - Spare & Repair Parts

STATUS: NA

FY 98 Goal:



Performance Plan Reference:

1.4.4

Champion: Mike
McLaughlin

Right Reception

Contracting Out - Spare & Repair Parts

- Mar Data = 0
- FY98 Goal = **NA**
- Current Status **GREEN**
- Backup Info: As the majority of the contracts within the International are subcontracts; therefore, DCMDI is unable to influence or play in this metric.

DCMDI

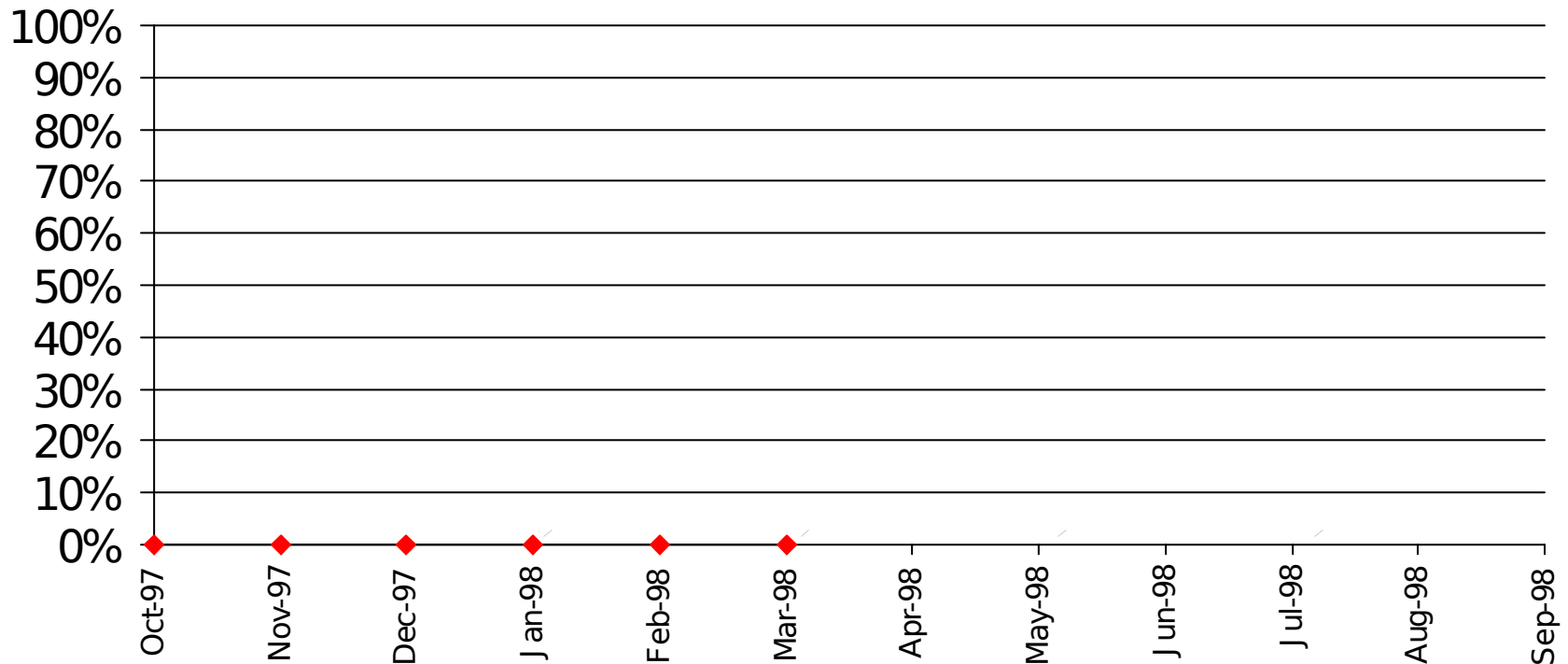
Right Reception

Customer Support - Populate ACAT

STATUS: NR

Programs in AMS

FY 98 Goal:



Performance Plan Reference:

1, 4, 5

Champion: Dave
Berry

Right Reception

Customer Support - Populate ACAT Programs in AMS

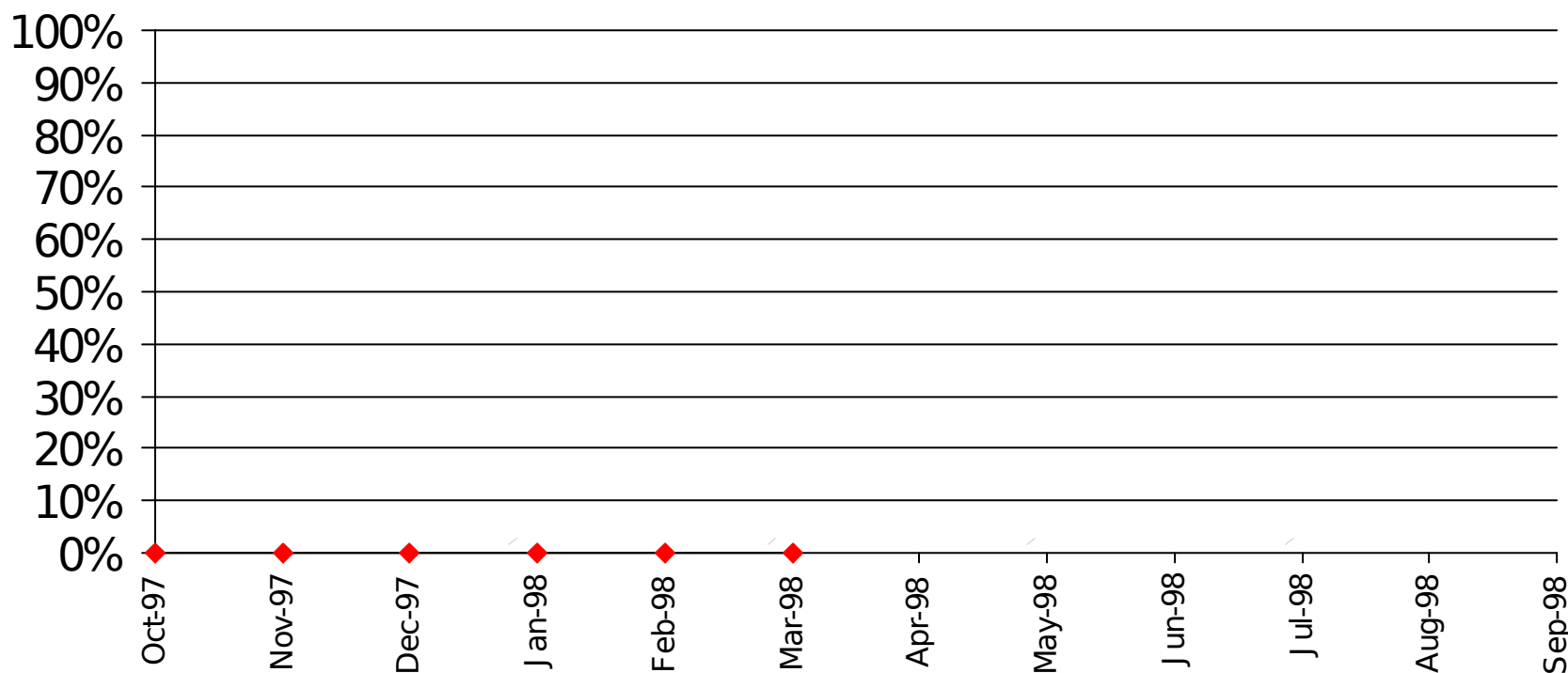
- Mar Data = 0
- FY98 Goal = **NA**
- Current Status **NR**
- Backup Info: AMS is not be available to DCMDI and when available it will have to be tested using International communications and network shortfalls.

DCMDI

Right Reception

Industrial Analysis Support (IAS)

Assessment
STATUS: **None to Report** FY 98 Goal:



Performance Plan Reference:

1.4.6

Champion: Larry
Pigg

Right Reception

Industrial Analysis Support (IAS) Assessment

- Avg YTD = 88%
- FY98 Goal = 85%
- Current Status **GREEN**

DCMDI
Right Price
Performance Goal 2.1

Right Price

FY98 Performance Plan

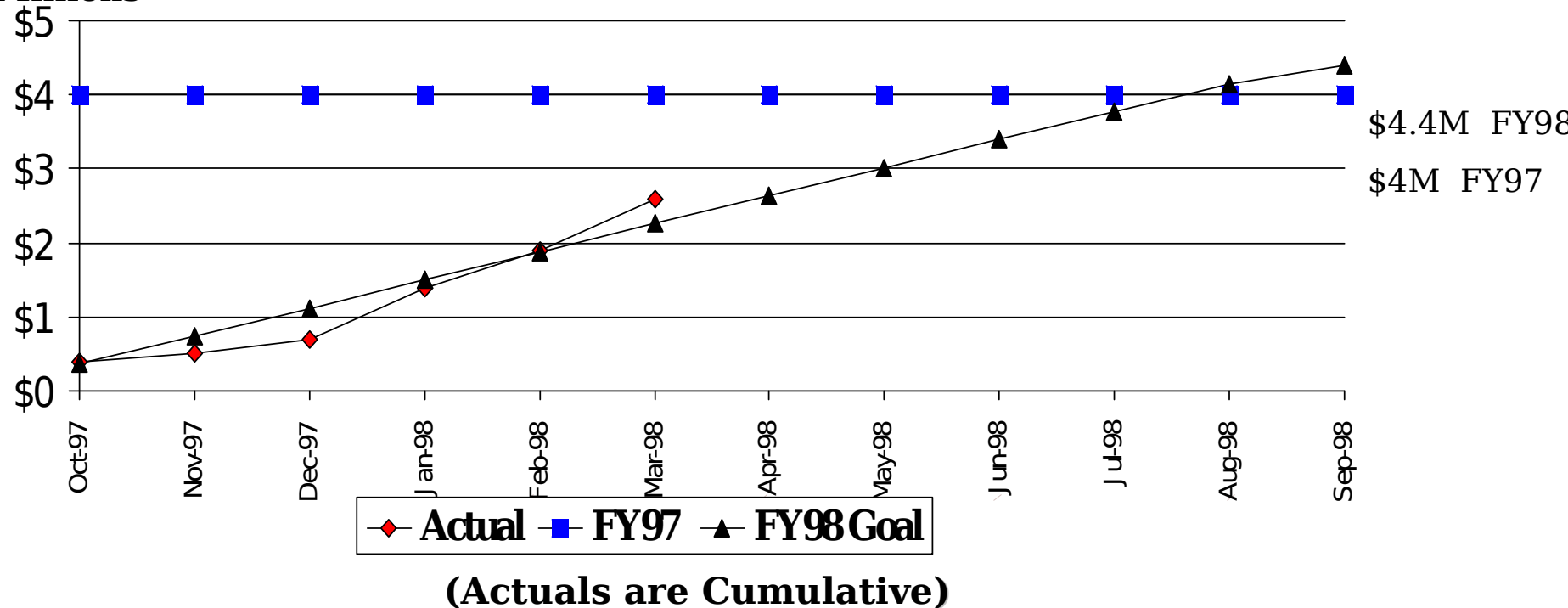
| Performance Goal 2.1 - Right Price | DCMC | East | West | Int'l |
|--|-------------|-------------|-------------|--------------|
| • (2.1.2) Increase Return on Assets (ROA) for excess property reutilized and sales proceeds by 10%. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (2.1.3) Determine negotiation cycle time. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (2.1.4) Reduce the percentage of overage undefinitized contract actions to 10% or less. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (2.1.5) Ensure 96-100% forward pricing rate coverage at beneficial segments, with a minimum of 65% of beneficial segments covered by FPRAs and the balance covered by FPRRs. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (2.1.6) Engage in activities that will reduce/eliminate the backlog of open overhead negotiations to ensure overhead closeout actions are completed within a 2-year cycle. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (2.1.8) Reduce the amount of Lost, Damaged, and Destroyed (LDD) government property by 15%. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (2.1.9) Maintain the percentage of physically completed contracts that are overage for closeout at 15% or less. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (2.1.10) Ensure 85% of canceling funds do not cancel. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (2.1.11) Reduce termination cycle time to less than 450 days for any given docket. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |

Right Price

ROA for Excess Property

STATUS: Green**FY 98 GOAL: Increase ROA for excess Property reutilized and sales proceeds by 10%**

Millions



Right Price

ROA for Excess Property

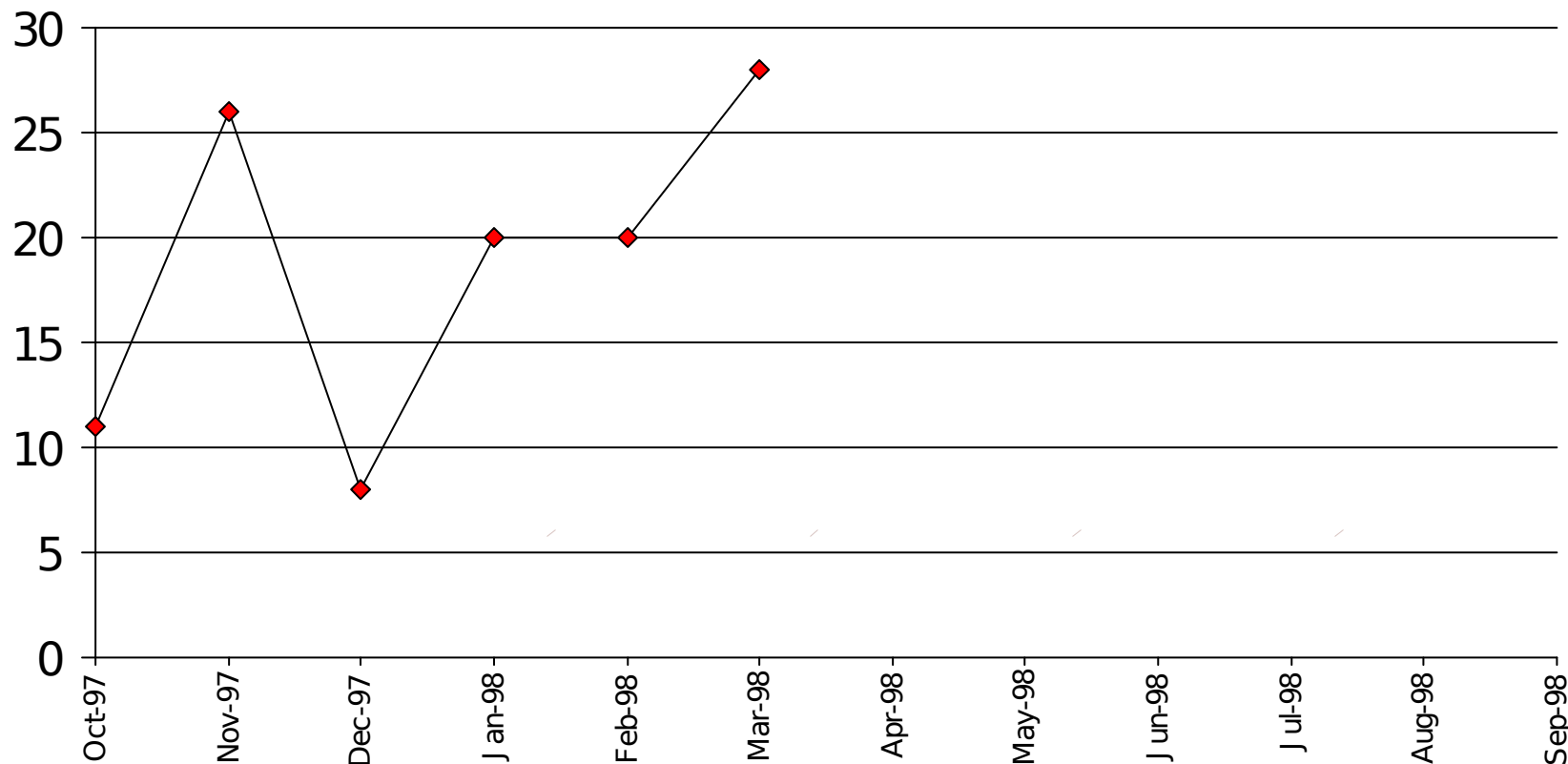
- Mar Data = \$0.7M, YTD Cumulative = \$2.6M
- FY 98 Goal = **Increase ROA for excess property reutilized and sales proceeds by 10%.**
- Current Status: Green
- Backup Info: Cumulative ROA is exceeding FY98 goal.

DCMDI

Right Price Negotiation Cycle Time

(Sum of Individual Cycle Times DRP/#

STATUS: **Green** Negotiations) FY 98 Goal: **Determine Cycle Time**



Performance Plan Reference: 2.1.3

Champion: Charlene
Hammaker

Right Price

Negotiation Cycle Time

(Sum of Individual Cycle Times DRP/
Negotiations)

- Mar Data = 28 Days
- FY98 Goal = **Determine Negotiation Cycle Time** Green
- Current Status:

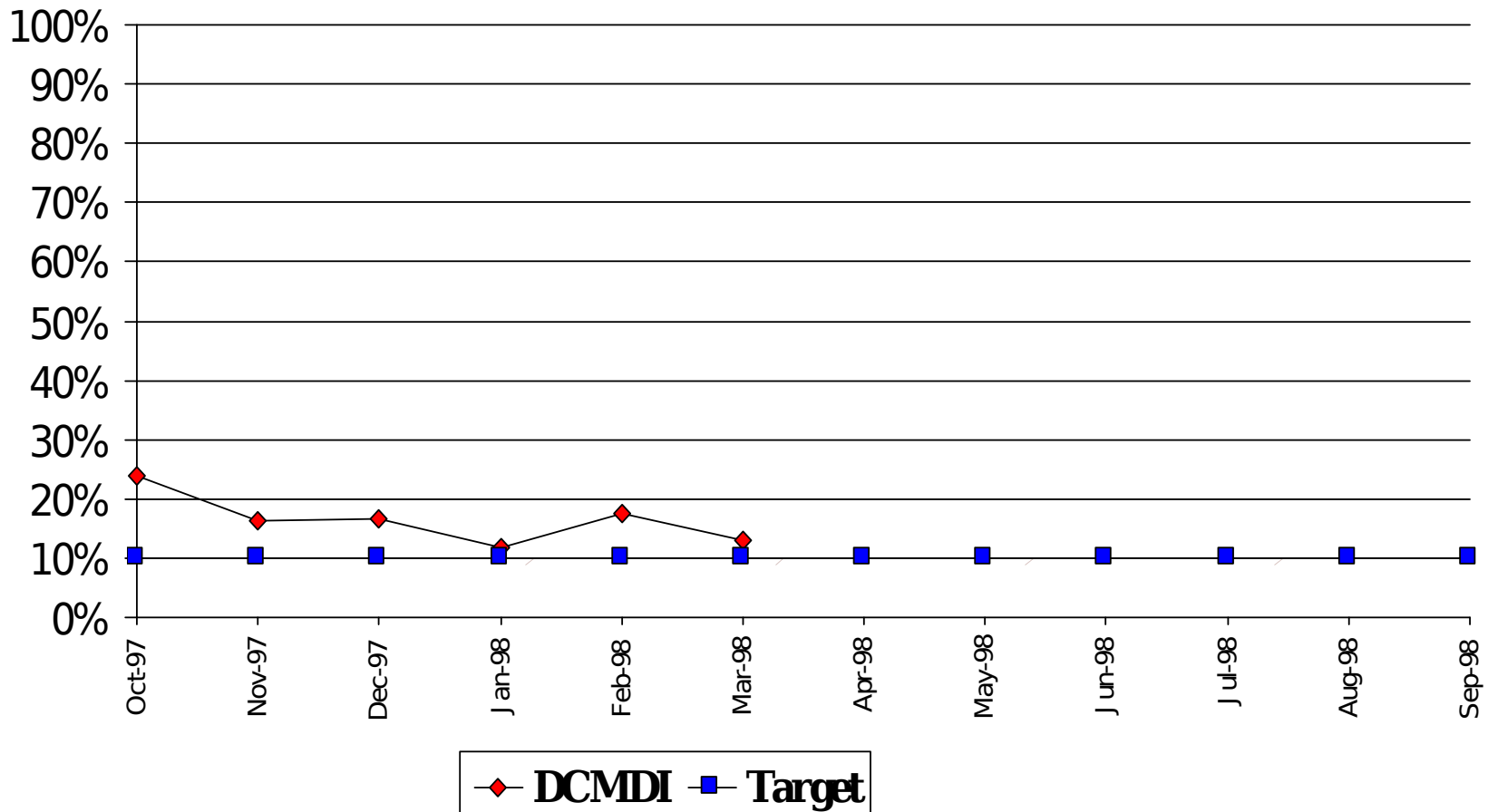
DCMDI

Right Price

Task 2.1.4 - UCA Definitization (UCAs >180 Days / UCAs On-Hand)

STATUS: Red

FY 98 GOAL: 10%



Performance Plan Reference: 2.1.4

Champion: Brad
Freeman

Right Price

Task 2.1.4 - UCA Definitization

CAO Drivers, Corrective Actions, Get Well Dates

- Mar Data = 13%
- FY98 Goal = **10% (% of UCAs over 180 days)**
- Current Status: Process continues to improve, from a high of 24% at beginning of FY 98 to the current 13%
- Drivers: DCMC Americas has 3 UCAs greater than 180 days, however, they are only within the goal. Northern Europe is 21% overage due to the following reasons: 1 inadequate proposal, 1 waiting for contractor signature, 1 funding shortage; Middle East has 2 UCAs on hand, but none over 180 days.

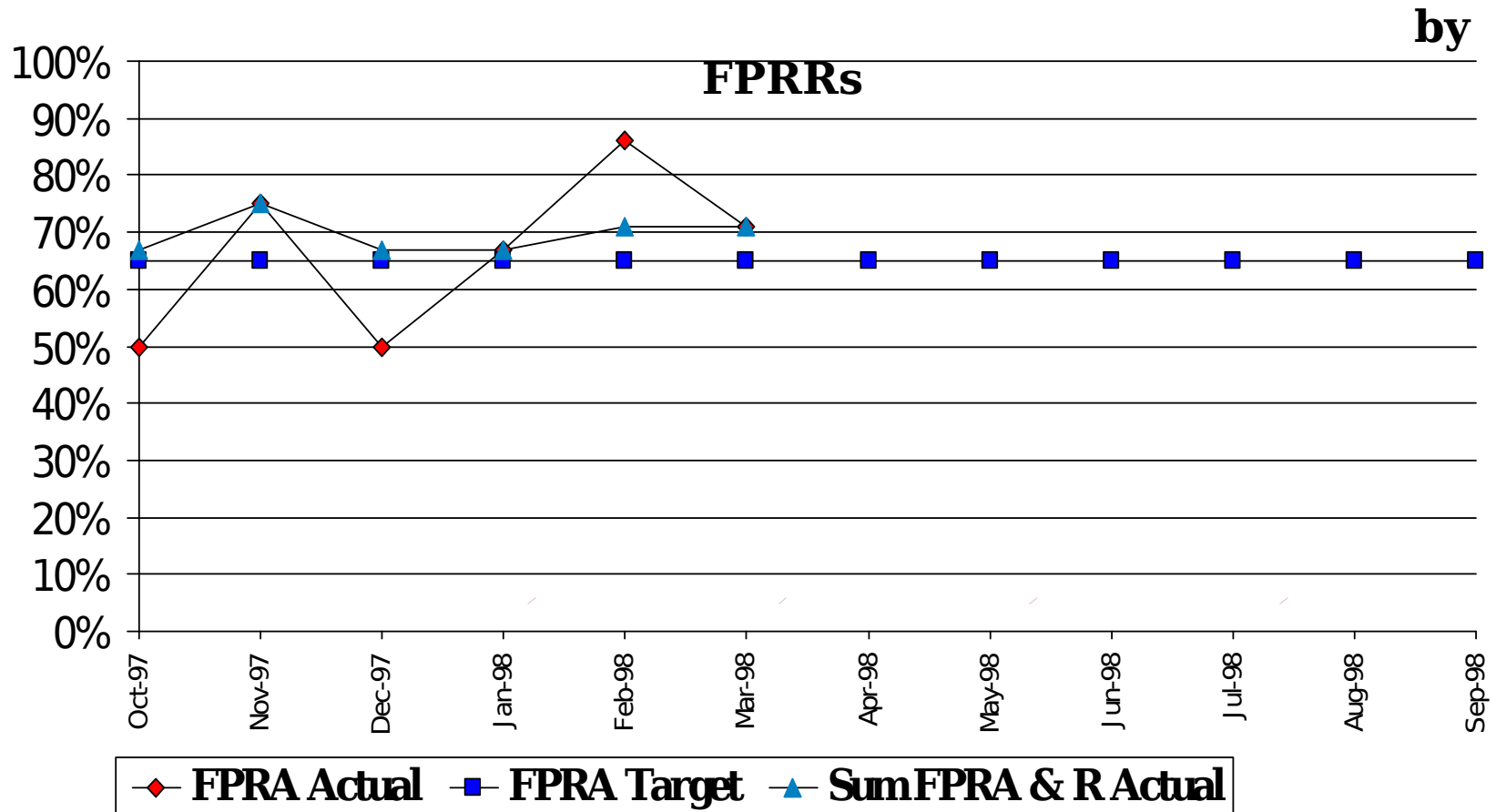
DCMDI

Right Price

Percent of Contractor Segments Covered by FPRA / FPRR

STATUS: Red

FY 98 GOAL: >65% for FPRAs, balance



Right Price

Percent of Contractor Segments Covered by FPRA / FPRR

- Cum FYTD = 73% Covered by FPRAs and/or FPRRs
- FY98 Goal = **>65% of beneficial segments covered by Red with the balance covered by FPRRs**
- Current Status:
 - FPRA covers 65% of beneficial sites
 - 1 Site (Rolls Royce) has no coverage but a proposal is in process to allow negotiation of an FPRA.

DCMDI

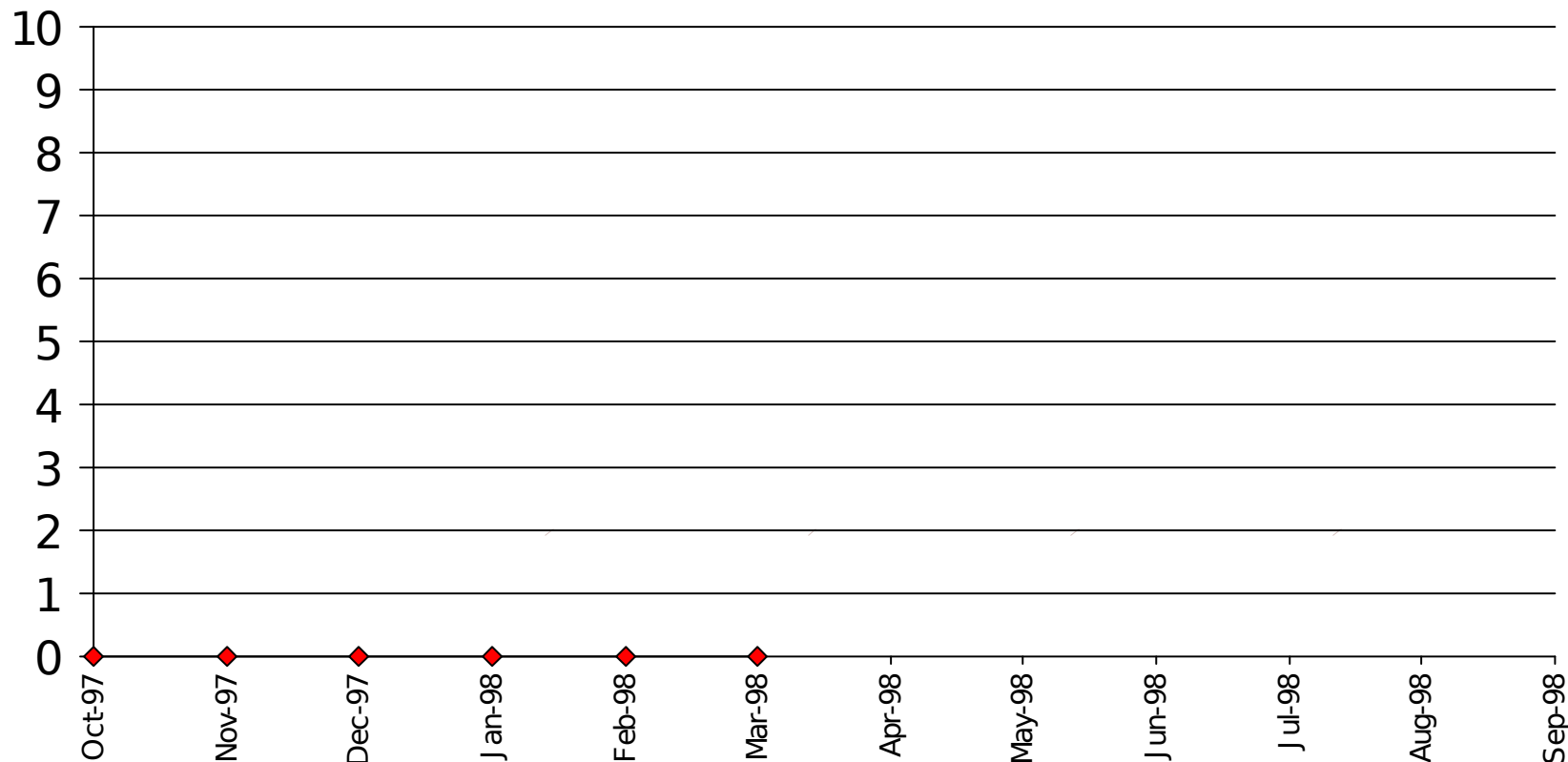
Right Price

Open Overhead Negotiations

(Sum of Open Overhead Negotiations)

STATUS: **Green**

FY 98 Goal: **100% Completed w/n**



Performance Plan Reference: **2.1.6**

Champion: Marcia Riddle

Right Price

Open Overhead Years

(Sum of Open Overhead Negotiations)

- Cum YTD = 0
- FY98 Goal = **100% Within 2 years**
- Current Sta **Green**

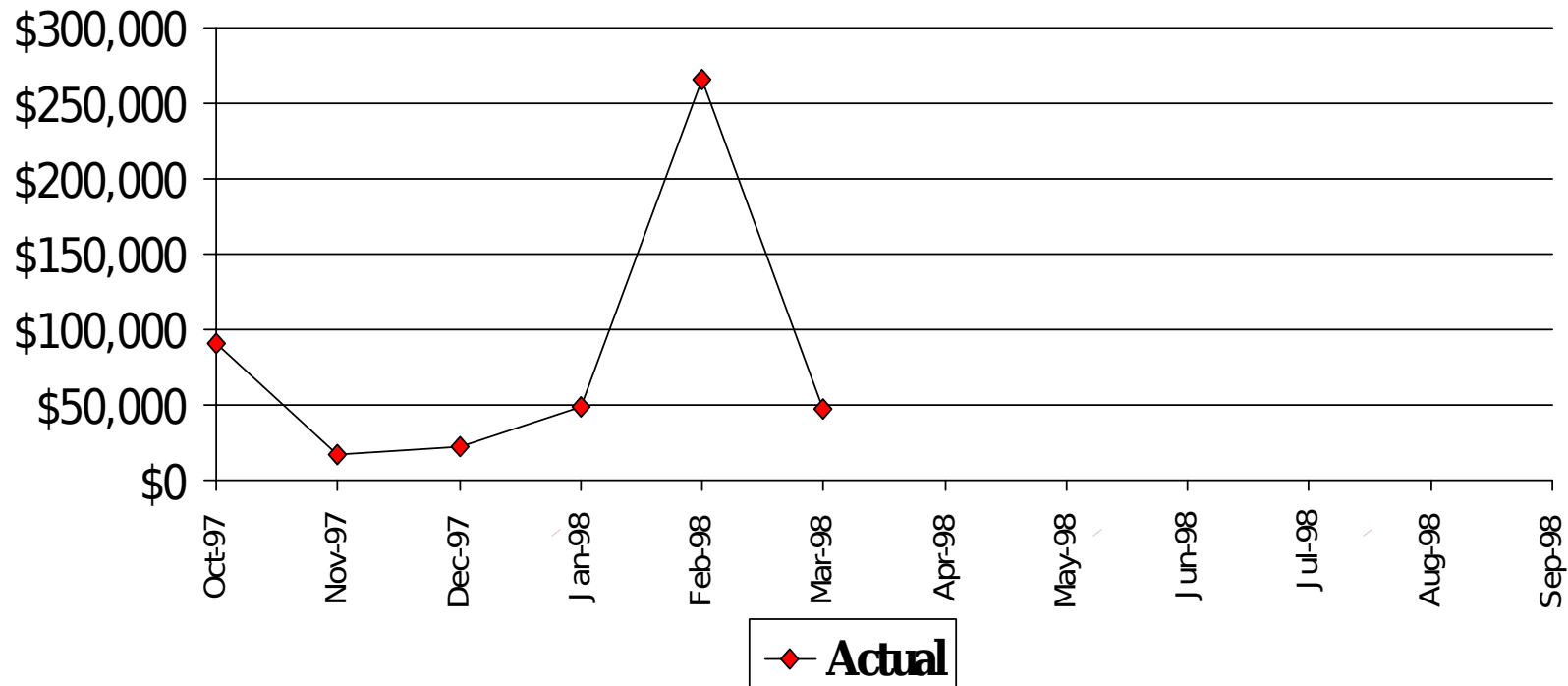
DCMDI

Right Price

LDD Government Property

STATUS: Green

FY 98 GOAL: Continuous Improvement



Performance Plan Reference:
218

Champion: John
Reddinger

Right Price

LDD Government Property

- Mar Data = \$47,223
- FY 98 Goal = **Continuous Improvement**
- Current Sta **Green**
- Backup Info: On hand GP is \$1.1B with \$47K reported as LDD property.

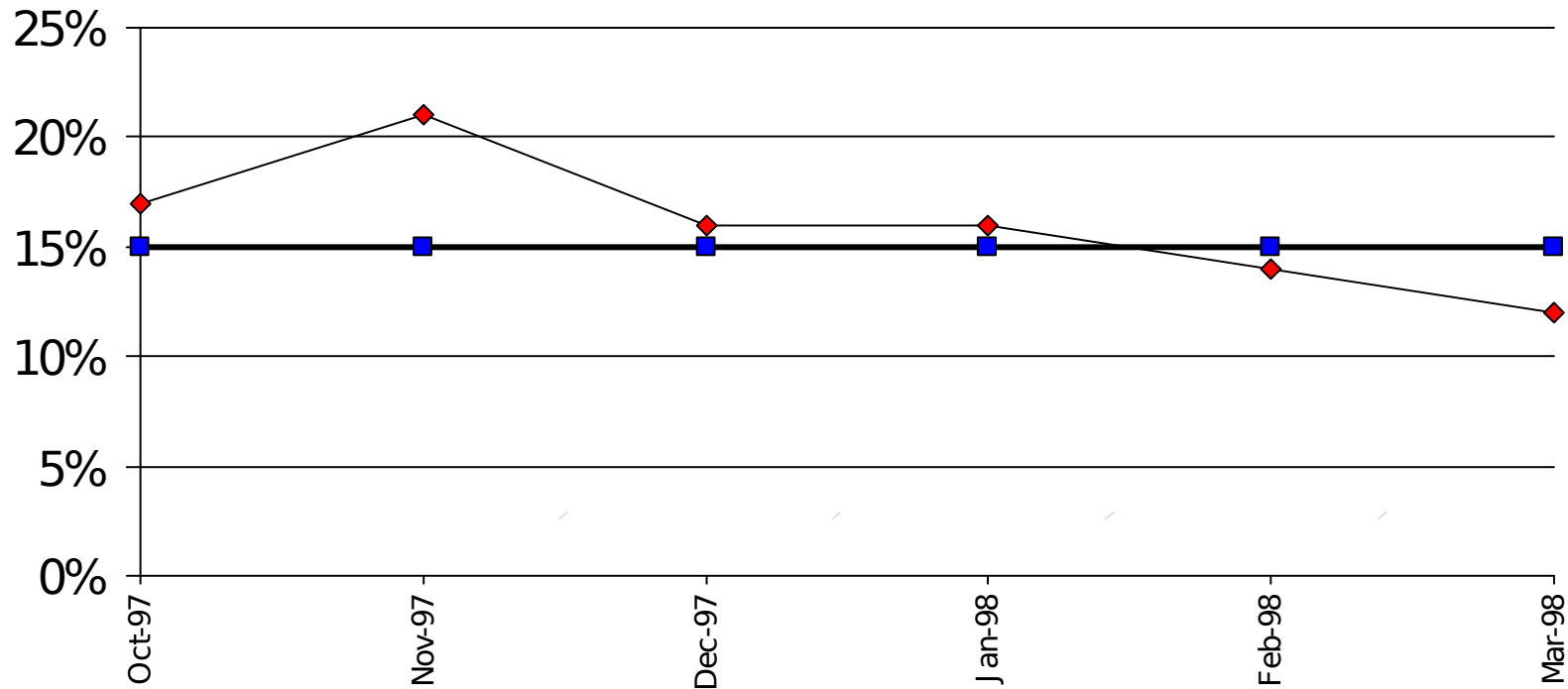
DCMDI

Right Price

Task 2.1.9 - Physically Completed Contracts Overage

STATUS: Yellow

FY 98 GOAL: < 15 %



Performance Plan Reference: 2.1.9

Champion: Charlene
Hammaker

Right Price

Task 2.1.9 - Physically Completed Contracts Overage

- Cum FYTD = 16.2%
- FY98 Goal = **Maintain the percentage of physically completed contracts that are overage for closeout at 15% or less.**
- Current Status **Yellow**

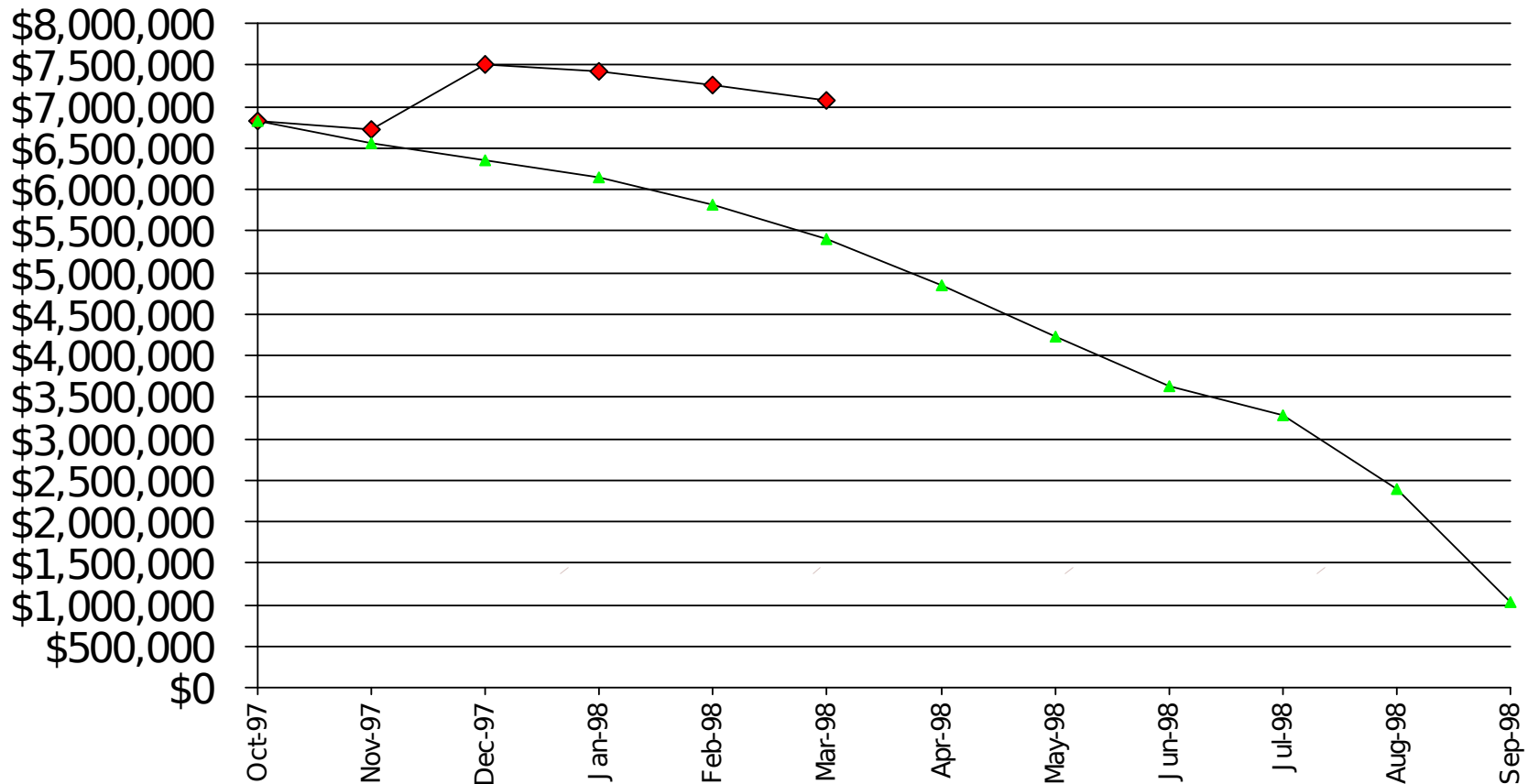
DCMDI

Right Efficiency Canceling Funds

(Funds At Risk of Canceling - Burn Down Rate)

STATUS: Red

FY 98 GOAL: 15% \$ Canceled by 30



Performance Plan Reference:
2.1.10

Champion: Charlene
Hamamaker

Right Price Canceling Funds

(Funds At Risk of Canceling - Burn Down Rate)

- Mar Data = \$7,079,622 FY98 Goal =
Continuous Improvement of the process so that ACRNs with funds due to cancel do not cancel at the Red of the current fiscal year.
- Current Status:

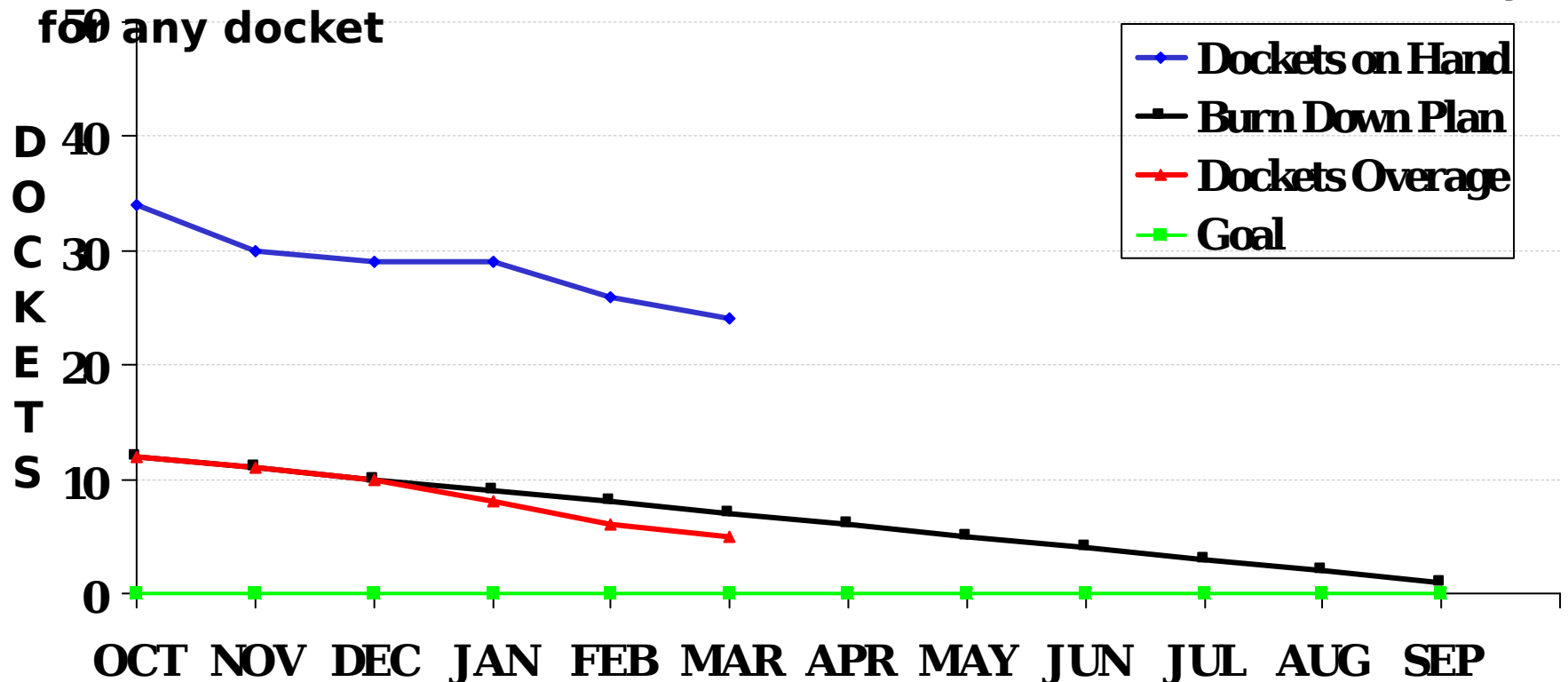
Right Price Termination Actions

Termination for Convenience Overage Dockets

STATUS: RED
termination cycle time

FY 98 GOAL: Reduce

to less than 450 days



Right Price

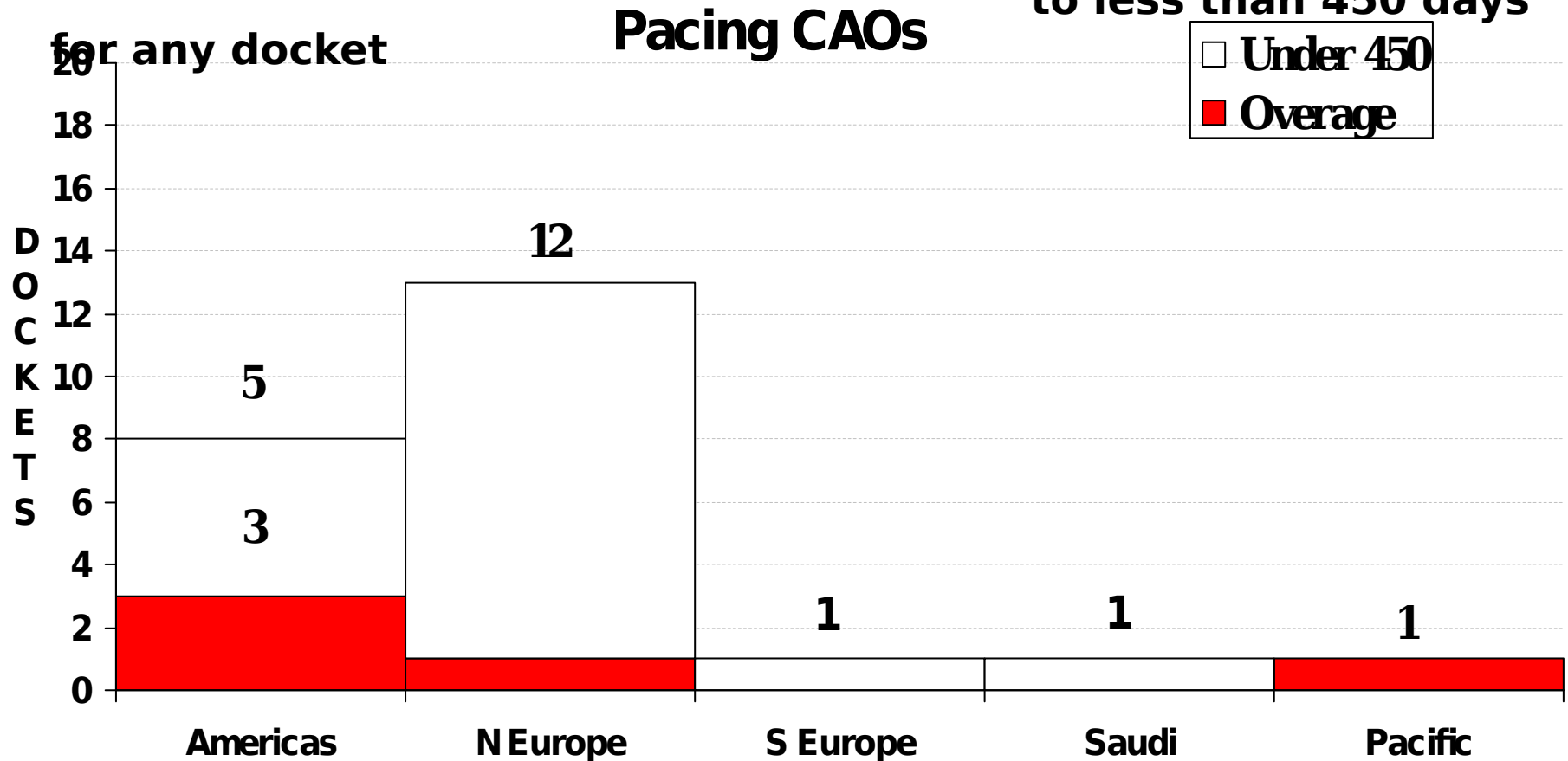
Termination Actions

Overage Dockets - Pacing CAOs

STATUS: RED
termination cycle time

FY 98 GOAL: Reduce

to less than 450 days



Right Price

Termination Actions

Termination for Convenience Overage Dockets

STATUS: RED
termination cycle time

FY 98 GOAL: Reduce

to less than 450 days

for any docket

March 98 Data = 24 Dockets; 5 Overage

- Americas currently has 8 Dockets; 3 Overage Dockets.
 - 2 were closed in March
 - ASBCA Case on 1 docket, 2 currently in negotiations projected to close in June 98.
- Pacific has 1 Docket; 1 Overage Docket.
 - Eurasia responded to additional data support request.
 - DCAA audit requested to validate data submitted.
- N Europe has 12 Dockets; 1 Overage Docket.
 - Improved from 17 Dockets with 4 Overage in December.

Performance Plan Reference: 2.1.11

Champion: Scott
Clemons

DCMDI
Right Efficiency
Performance Goal 2.2

Right Efficiency

FY98 Performance Plan

| Performance Goal 2.2 - Right Efficiency | DCMC | East | West | Int'l |
|---|-------------|-------------|-------------|--------------|
| • (2.2.2) Enhance the Command's ability to assist in transition to and support of privatized services for depot maintenance. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (2.2.10) Determine the most efficient and effective means to deliver all required training courses for which DCMC conducts training. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (2.2.14) Complete deployment of the DCMC Automated Metrics System. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (2.2.16) Fully deploy One Book, Part II, Chapter 9. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (2.2.20) Achieve complete PLAS reporting at each CAO to supply labor costs for Unit Cost Management development. Maintain PLAS usage rate of 98%. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (2.2.23) Increase the supervisory ratio to 14.1. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (2.2.24) Improve Labor Management Relations within DCMC. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |

Right Efficiency

Privatization of Depot Maintenance

- Mar Data = 0
- FY98 Goal = **N/A**
- Current Status: Does not apply in DCMDI

Right Efficiency

Determine Most Efficient Level to Deliver all Required Training

- Mar Data = 0
- FY98 Goal = N/A
- Current Status: DCMDI participates but is supported by East And West Districts.

Right Efficiency

Complete Deployment of AMS

- Mar Data = DCMDI was not able to implement AMS Ver 4.01
- FY98 Goal = **Complete Deployment**
- Current Status: **RED**
- As of the end of March 1998 100% of our CAOs offices are on line with AMS, and trying to enter their data.
- DCMDI was later advised we should have remained on the 1996 MSTA application versus converting to Version 4.1. Unfortunately, our CAOs were trying to input their, but when the MOCAS data validation fields were activated our data was lost. DCMDI had to reestablish Excel Spreadsheets to collect summary AMS / Metrics data. This is our only means at this time to perform our analysis and review for our Performance Planning, Budget, MMR, and FMR taskings. Transaction level data and analysis will not be available until late June or early July, 1998.

Right Efficiency

Complete Improvement Actions In 97 Internal Customer Questionnaire

- Mar Data = AFI1 and AFI2
- FY98 Goal = **N/A**
- Current Status: AFIs have been approved and quarterly reports are being made to the Program Managers.

Right Efficiency

Fully Deploy One Book Chapter

“Management Control and Assessment Processes”

- Mar Data = Progressing to Plan
- FY98 Goal = **N/A**
- Current Status: Management Controls and Assessments progressing to plan as indicated in the quarterly reports.

Right Efficiency

Achieve Complete PLAS Reporting for Unit Cost

- Mar Data = Progressing to Plan
- FY98 Goal = **Achieve complete PLAS reporting at each CAO for Unit Cost reporting.**
- Current Status: PLAS reporting is being accomplished all CAOs.

Right Efficiency

Increase Supervisory Ratio to 14:1

- Mar Data = 14:1
- FY98 Goal = **14:1**
- Current Status: On target.

Right Efficiency

Improve Labor Management Relations

- Mar Data = 0
- FY98 Goal = **Improve labor management relations**
- Current Status:

DCMDI
Right Talent
Performance Goal 3.1

Right Talent

FY98 Performance Plan

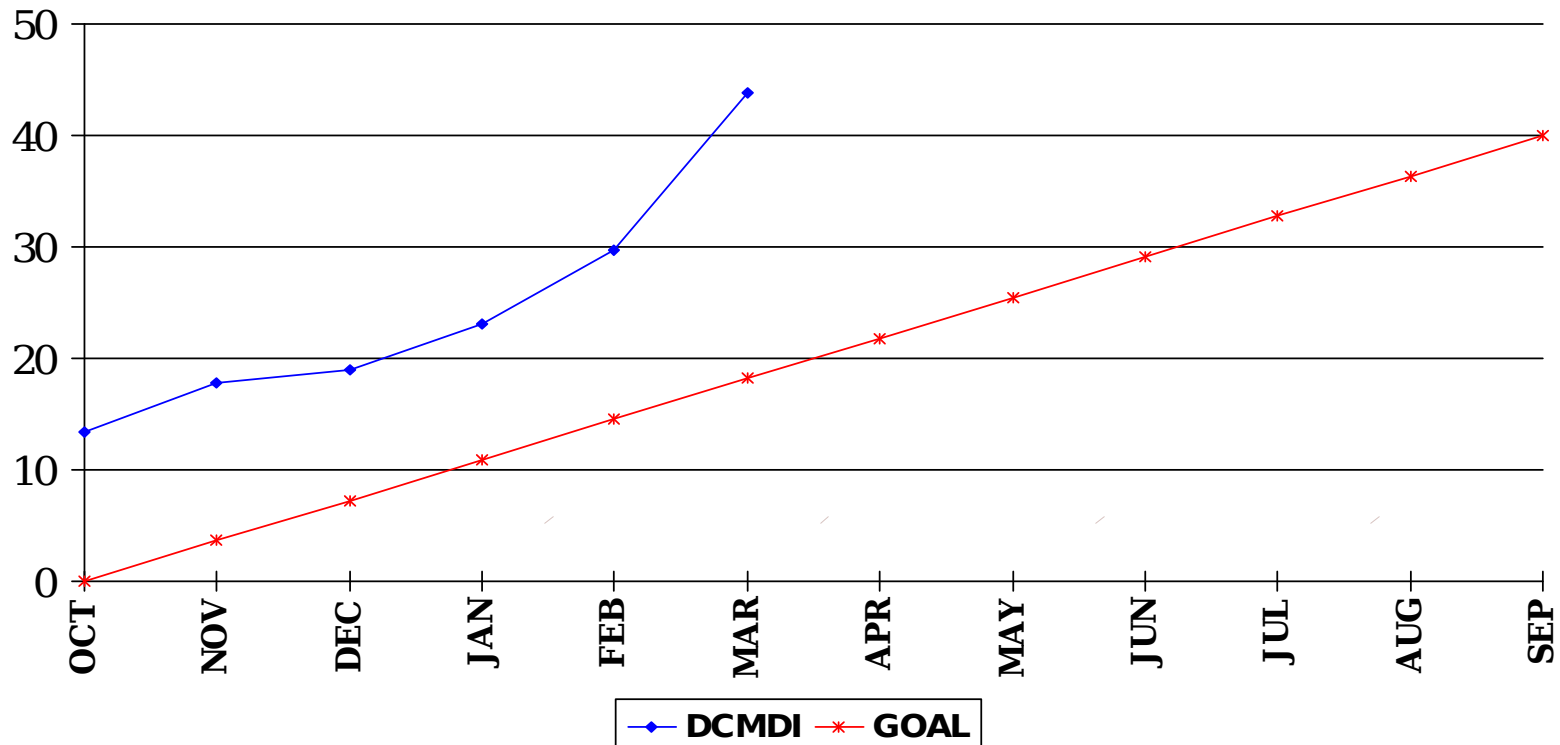
| Performance Goal 3.1 - Right Talent | DCMC | East | West | Int'l |
|--|---------------|--------------|--------------|--------------|
| • (3.1.1) Monitor training hours per employee compared to the industry benchmark of 40 hours of training per employee. | G/Y/R/ | G/Y/R | G/Y/R | G/Y/R |
| • (3.1.2) Increase the percentage of personnel that are DAWIA certified to 90%. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (3.1.3) Monitor the utilization rate for all DAU quotas received. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (3.1.4) Complete 80% of the courses identified for completion during the FY on IDPs. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (3.1.9) Perform marketing and training tasks required by DoD Acquisition Deskbook Joint Program Office communications strategy. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |
| • (3.1.14) Plan for and begin implementation of DCMC certification policy. | G/Y/R | G/Y/R | G/Y/R | G/Y/R |

Right Talent Training Hours

(Training Hours / Employee vs Industry Benchmark)

STATUS: Green

FY 98 Goal: 40 Hours per employees per year



Right Talent

Training Hours

(Training Hours / Employee vs Industry
Benchmark)

- Mar Data = 35.63 Hrs/employee/month
- FY98 Goal = **Monitor training hours per employee compared to the industry benchmark of 40 hours of training per employee per year.**
- Current Status **Green**
- The DCMC / DCMDI Performance Goals:

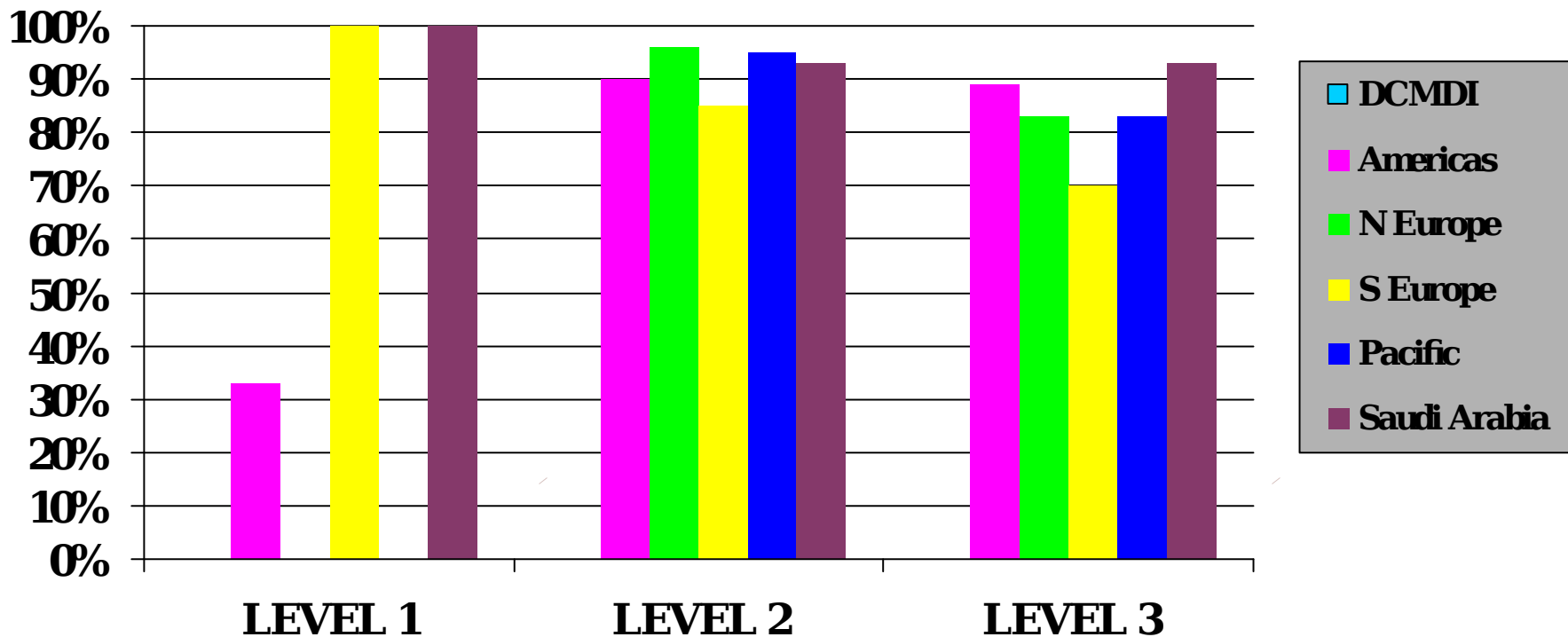
Right Talent

DAWIA Certification

(Percent Employees Certified)

STATUS: **Green**

FY 98 Goal: **90% Certified**



Right Talent

DAWIA Certification

(Percent Employees Certified)

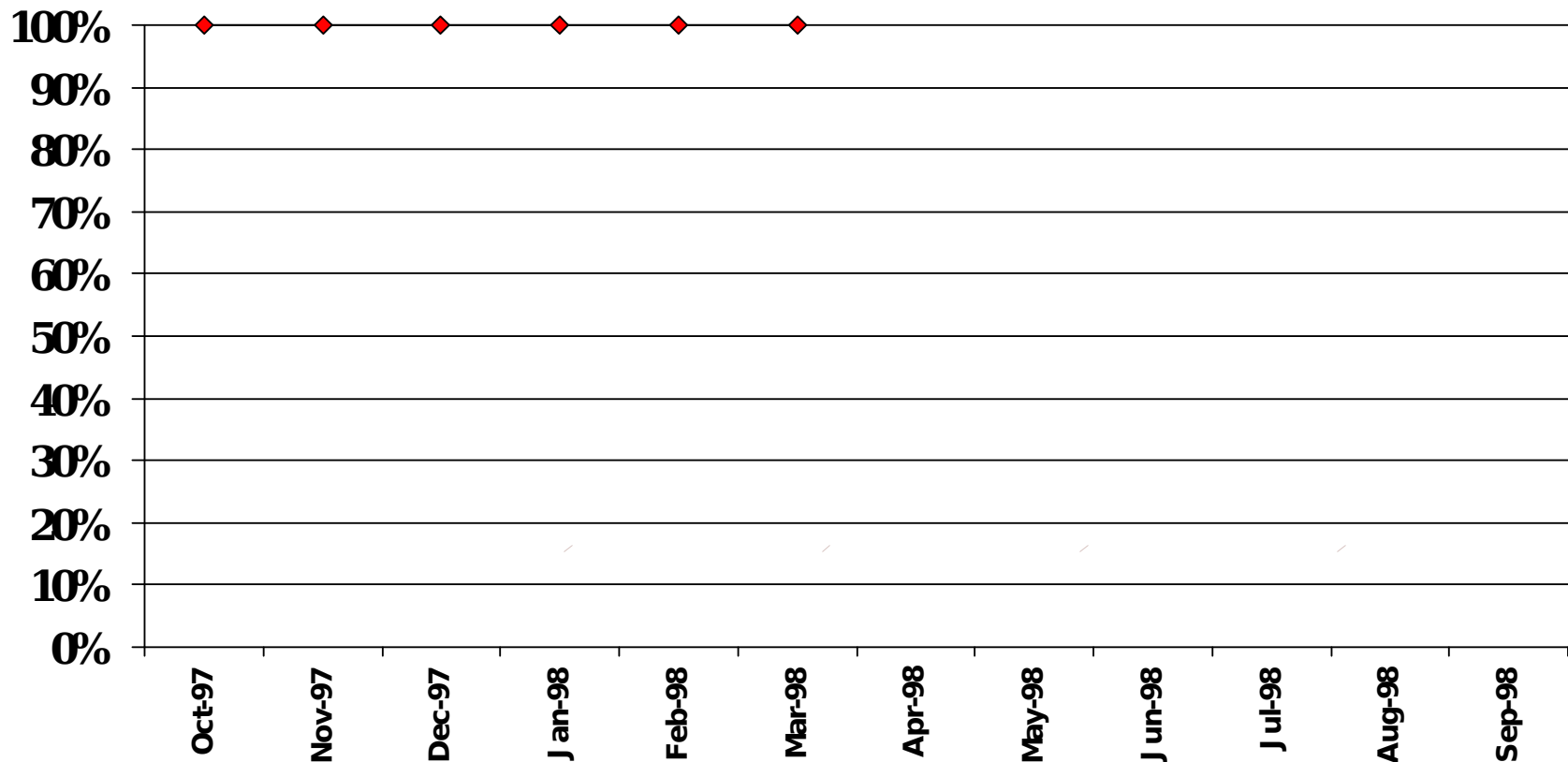
- Mar Data = 90%
- FY98 Goal = **90% Certified**
- Current Sta **Green**
- Backup Info: All requirements identified are being scheduled.

Right Talent Training Quota Usage

(Percent Course Quotas Completed)

STATUS: **Green**

FY 98 Goal: **100 %**



Right Talent

Training Quota Usage

(Percent Course Quotas Completed)

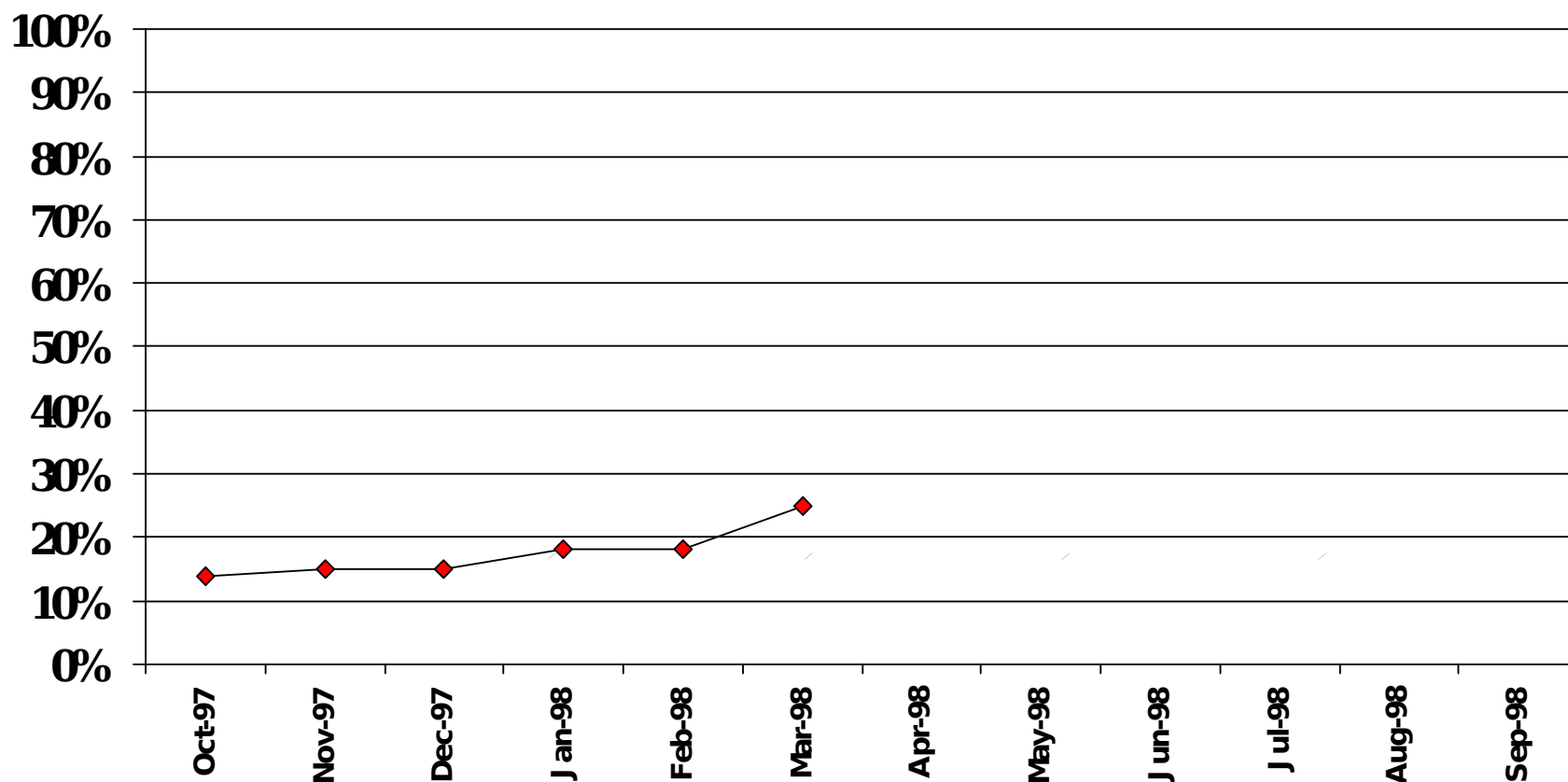
- Mar Data = 100%
- FY98 Goal = **100 %**
- Current Status: **Green.**

Right Talent Course Completion

(Percent IDP Courses Completed)

STATUS: **Green**

FY 98 Goal: **80% by End of Fiscal Year**



Performance Plan Reference:

3.1.14

Champion: Connie McKeon

Right Talent

Course Completion

(Percent IDP Courses Completed)

- Mar Data = 25%
- FY98 Goal = **80 % by End of Fiscal Year**
- Current Status: **Green**
- DCMDI continues to improve.

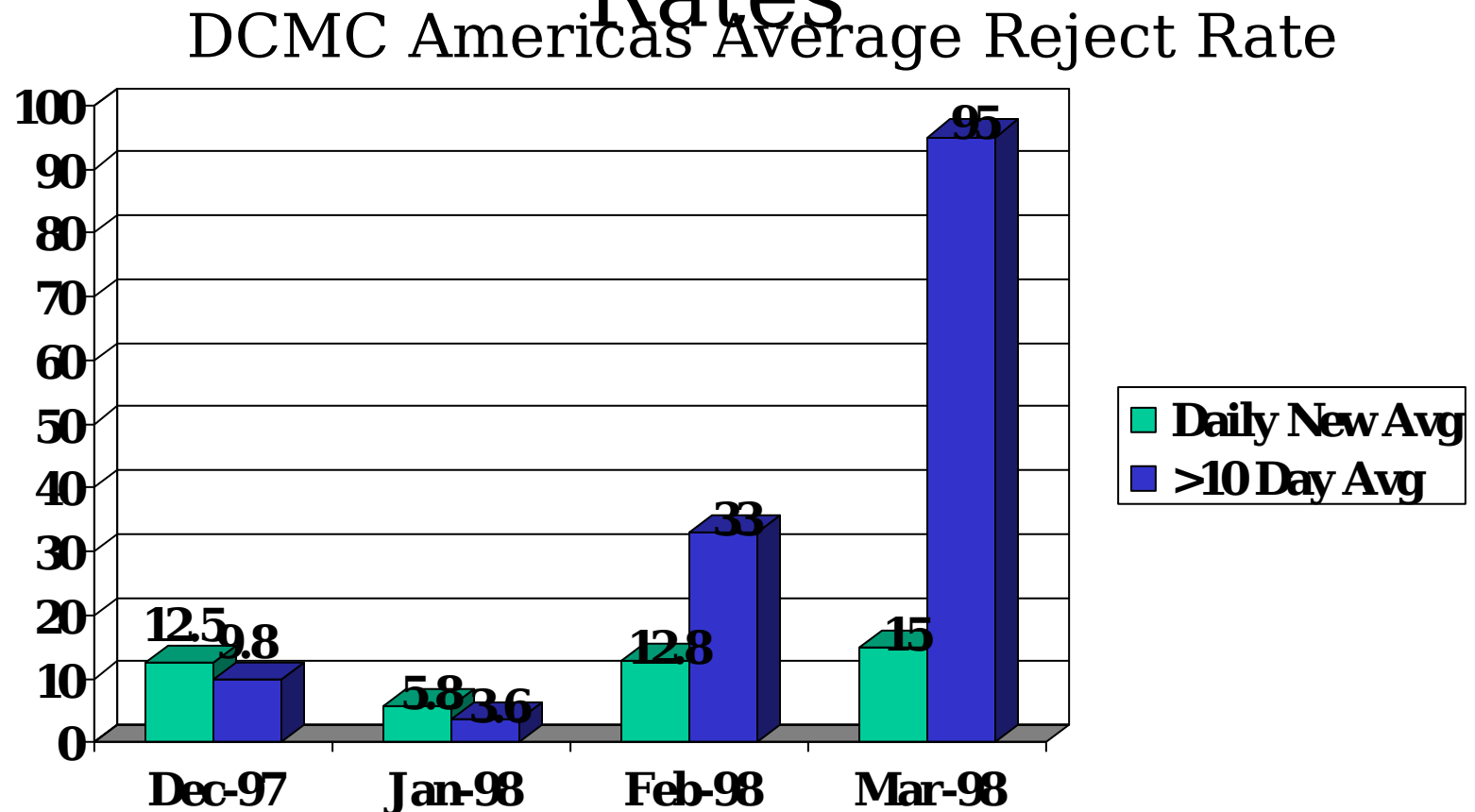
MMR Special Topic

DCMDI Management of DD
250 Rejection Rates

March 1998

Special Topic

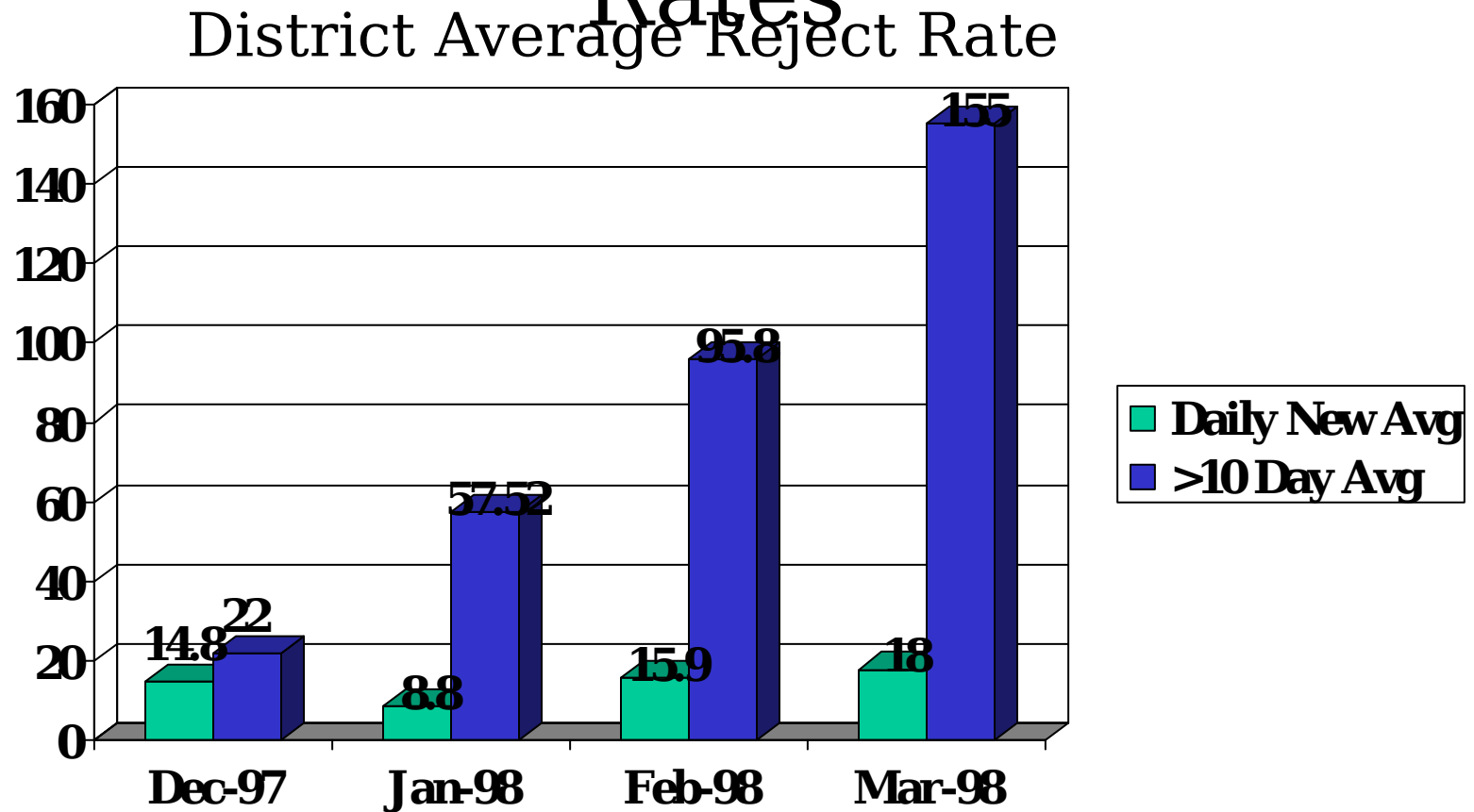
Managing DD 250 Rejection Rates



Growth in > 10 Day Average Due to
Improved Reporting

Special Topic

Managing DD 250 Rejection Rates



Growth in > 10 Day Average Due to Improved Reporting

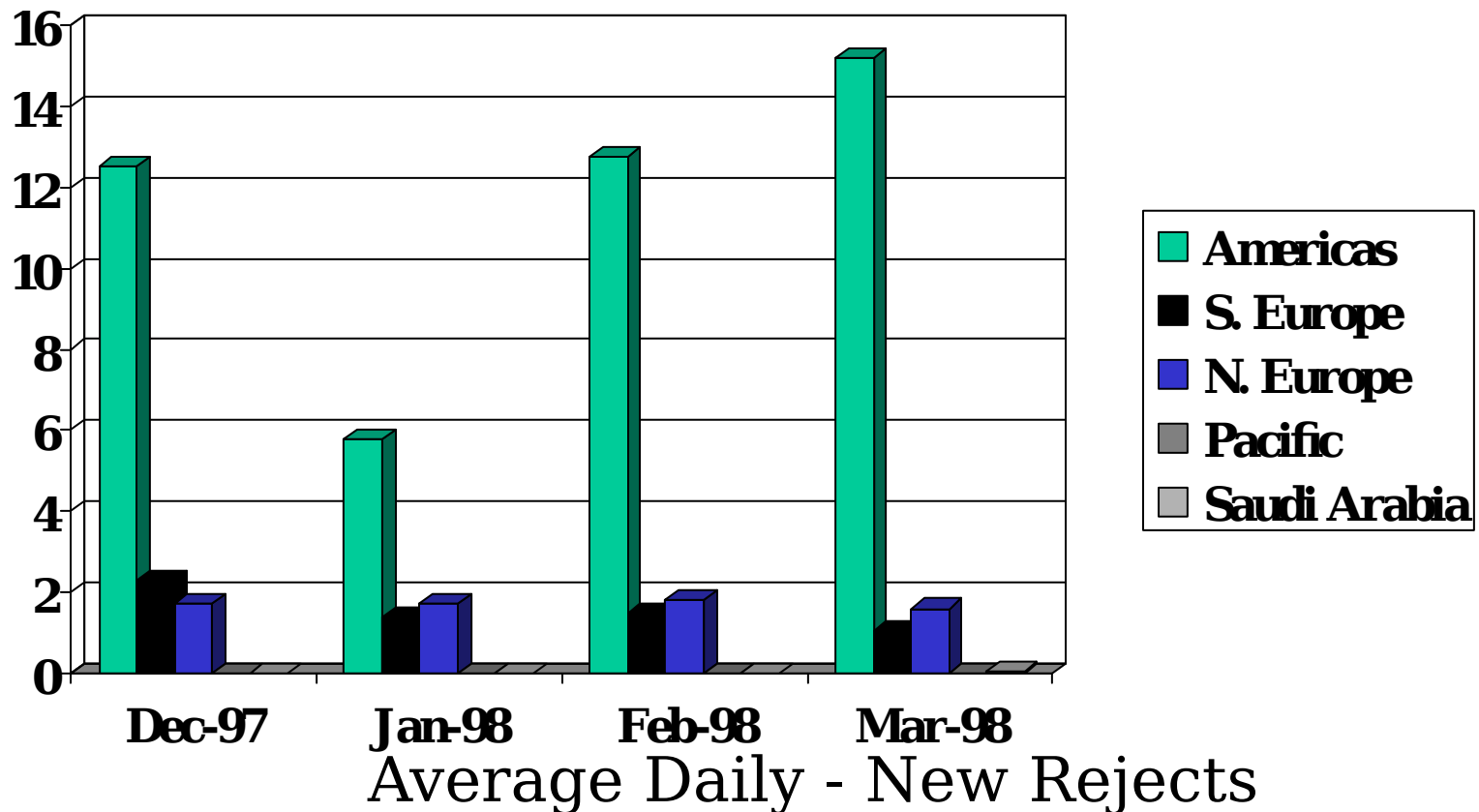
Special Topic

Managing DD 250 Rejection Rates

- DCMDI Daily Average of “New” Rejected DD 250s for February 1998
= 18
- DCMDI Daily Average of DD 250s Rejected >10 Days for January 1998
= 155

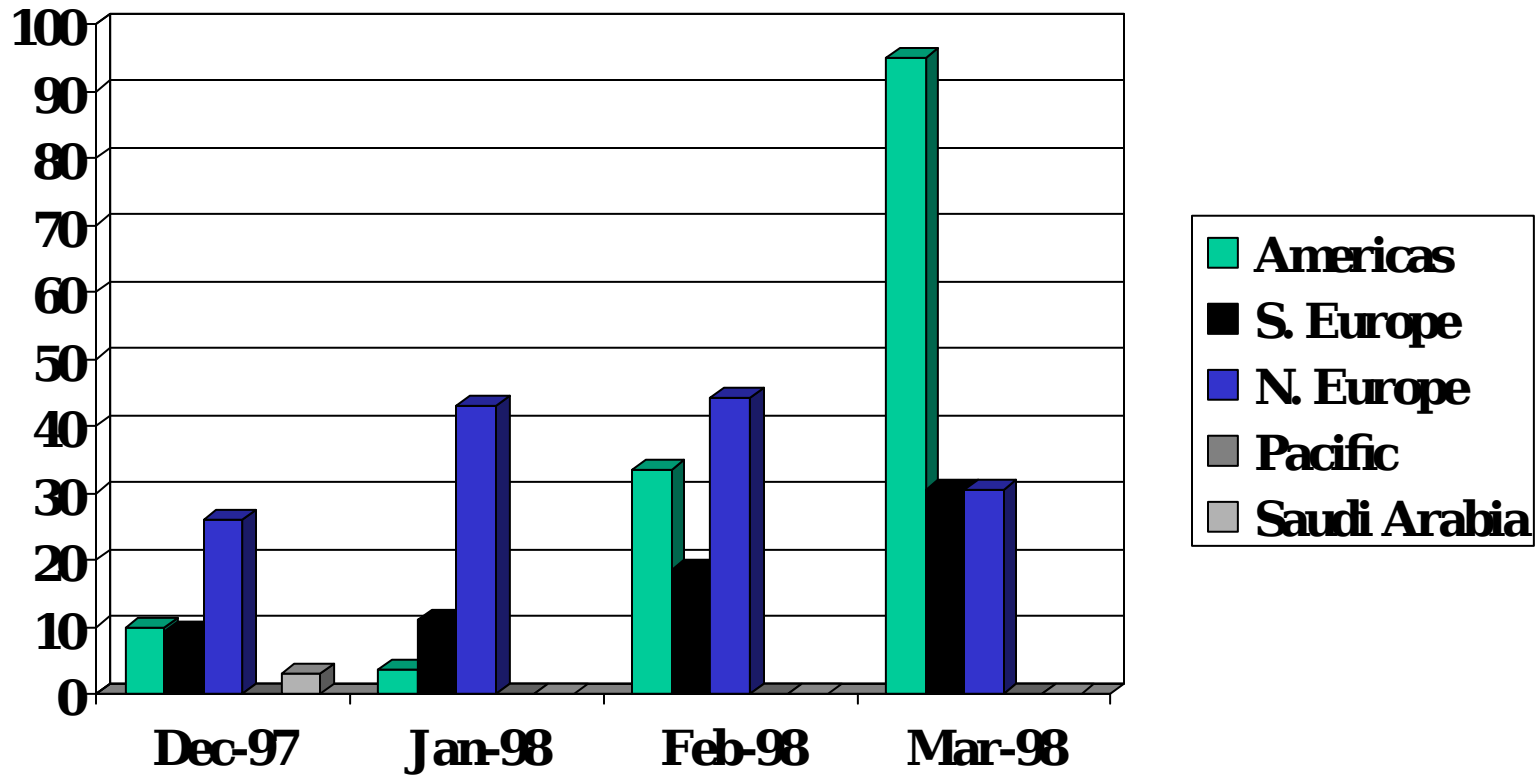
Special Topic

Managing DD 250 Rejection Rates



Special Topic

Managing DD 250 Rejection Rates

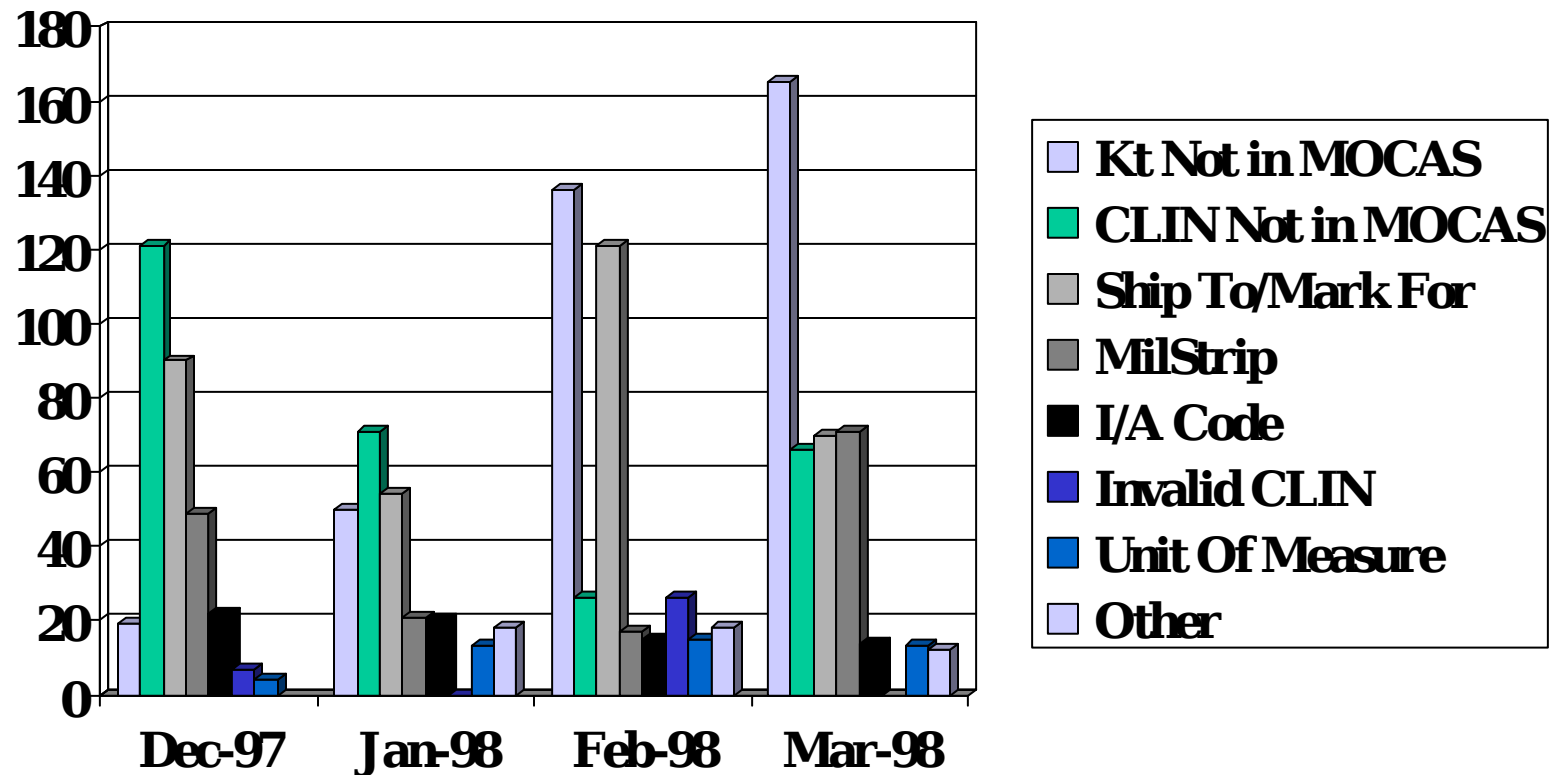


Average Daily - >10 Day
Rejects

Special Topic

Managing DD 250 Rejection Rates

Reject Process Drivers - Dec '97



Special Topic

Managing DD 250 Rejection Rates

Top DD 250 Reject Process Drivers - Mar '98

- PIIN/SPIIN (Contract Not in MOCAS)
- Invalid CLIN (Mod Not in MOCAS, Shipped Against Wrong CLIN)
- Ship To/Mark For (Unknown at Time of Contract Input, Mod Not in MOCAS)
- MILSTRIP Number (Missing or in Error)
- Inspection Acceptance Code (Differs with Hard Copy Document)
- Unit of Measure (Missing or in Error)

Special Topic

Managing DD 250 Rejection Rates

Bottom Line

- Majority of Rejects Due to Input Backlog at DFAS
 - Special circumstance - CCC tapes encounter high error rate
 - Requested tapes be run more than once
 - Need assistance from DFAS CLR's
- CAOs Continuing to Monitor Reject Rates and Identify Causes
- CAOs Teaming With Contractors and DFAS To Improve Process

GOOD NEWS

- **Oto Melara:** DCMDI staff assisting DCMC S. Europe-Italy to obtain overage payments to contractor. Working closely with with stateside PCOs (Navy, DISC, DFAS) and appropriate payment offices to accept shipment/invoice documents provided by DCMDI. Beginning total was \$1.1M. Current balance is \$460K.
- **DSWA (Early CAS):** DCMDI is participating with DSWA (Early CAS) on a Source Selection Evaluation Board to support the Cooperative Threat Reduction Program in the former Soviet Union. Three DCMDI employees on the board (1 consulting and 2 voting members).

• **Significant Issue:** 266th Payment Office in Germany